Yolanda Pope, LPN, CMCN, CHW

Yolanda Pope is a Licensed Practical Nurse, Certified Managed Care Nurse and Nationally Certified Community Health Worker. She is also the Founder & Executive Director of DAP Services & Resources, a Lansing based nonprofit.

DAP is dedicated to advancing equity and stability for older adults and individuals managing chronic illnesses. Through programs such as the Senior Stability Program and Crucial Conversations community education series, she has developed innovative models that bridge healthcare, housing, and community services to promote stability and dignity for vulnerable populations.

Before founding DAP, Yolanda held senior leadership roles in senior living and post-acute care. As Senior Managing Partner and later Senior Advisor of Strategic Initiatives for Vista Springs in Lansing and Grand Rapids, she oversaw multi-site operations, implemented staff development programs, and led performance and risk management reviews across multiple communities. During her tenure, she achieved and maintained the largest profit margins and highest revenue in company history for the Lansing portfolio, while simultaneously increasing occupancy by 30% within her first six months.

Earlier in her career, as Clinical Director and Managing Partner with LifeHouse Properties, she managed care coordination, quality assurance, and marketing efforts across multiple mid-Michigan communities. With more than 15 years of healthcare, senior housing, and operational leadership experience, Yolanda brings a results driven, collaborative approach to the Capital Region Housing Collaborative. Her work reflects a deep commitment to advancing equitable housing access, improving care coordination, and fostering systems that uphold the dignity and well-being of aging and medically complex residents in the region.