**Applicant:** Lansing Housing Commission

Project: CoC Registration and Application FY 2023

# **Before Starting the CoC Application**

MI-508 CoC

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You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

the CoC Application,
 the CoC Priority Listing, and

3. all the CoC's project applications that were either approved and ranked or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

- 1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
- 2. The FY 2023 CoC Application Detailed Instructions provide additional information and guidance for completing the application.

3. All information provided to ensure it is correct and current.

- Responses provided by project applicants in their Project Applications.
- 5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
  Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

#### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed-including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with-if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar, screenshot of a webpage that indicates date and time).

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# 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;

  - PHA Crosswalk; and
  - Frequently Asked Questions

1A-1. CoC Name and Number: MI-508 - Lansing, East Lansing/Ingham County CoC

1A-2. Collaborative Applicant Name: City of Lansing

1A-3. CoC Designation: CA

1A-4. HMIS Lead:

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# 1B. Coordination and Engagement-Inclusive Structure and **Participation**

HUD publishes resources on the HUD gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;

  - PHA Crosswalk; and
  - Frequently Asked Questions

| 1B-1.linc | lusive Structure and ParticipationParticipation in Coordinated Entry.                                    |
|-----------|--|
|           | NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.   |
|           | In the chart below for the period from May 1, 2022 to April 30, 2023:                                    |
|           | select yes or no in the chart below if the entity listed parti ates in CoC meetings,                     |
|           | voted-including selecting CoC Board members, and participated in your CoC's coordinated entry system; or |
|           | select Nonexistent if the organization does not exist in your CoC's geographic area:                     |

|    | Organization/Per<br>son                | Participat<br>ed in CoC<br>Meetings | Voted,<br>Including<br>Electing CoC<br>Board<br>Members | Participated In<br>CoC's<br>Coordinated<br>Entry System |
|----|--|-------------------------------------|---|---|
| 1  | . Affordable Housing Developer(s)      | Yes                                 | Yes   | Yes   |
| 2. | CDBG/HOME/ESG Entitlement Jurisdiction | Yes                                 | Yes   | Yes   |
| 3  | 3. Disability Advocates                | Yes                                 | Yes   | Yes   |
| 4. | Disability Service Organizations       | Yes                                 | Yes   | Yes   |
| 5. | EMS/Crisis Response Team(s)            | Yes                                 | Yes   | Yes   |
| 6. | Homeless or Formerly Homeless Persons  | Yes                                 | Yes   | Yes   |
| 7. | Hospital(s)                            | No                                  | No  | No  |

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|     | Telestration and Approach and Approach                                    |     |     |     |
|-----|---|-----|-----|-----|
| 8   | 8. Indian Tribes and Tribally Designated Housing Entitles (TDHEs) (Tribal |     |     | Yes |
|     | Organizations)  |     |     |     |
| 9   | ). Law Enforcement  | Yes | No  | Yes |
| 10. | Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates                    | Yes | Yes | Yes |
| 11. | LGBTQ+ Service Organizations  | Yes | Yes | Yes |
| 12. | Local Government Staff/Officials  | Yes | Yes | Yes |
| 13. | Local Jail(s)   | No  | No  | No  |
| 14. | Mental Health Service Organizations                                       | Yes | Yes | Yes |
| 15. | Mental Illness Advocates  | Yes | Yes | Yes |

| 16. Organizations led by and serving Black, Brown, Indigenous and Organizations led by and serving LGBTQ+ persons 17. Organizations led by and serving LGBTQ+ persons 18. Organizations led by and serving people with disabilities 19. Other homeless subpopulation advocates 19. Other homeless subpopulation advocates 19. Ves 19. Other homeless subpopulation advocates 19. Ves 19. Other homeless subpopulation advocates 19. Ves 19. Ve |     |   | 1   |     |     |
|--|-----|---|-----|-----|-----|
| 18. Organizations led by and serving people with disabilities Yes Yes Yes Yes Yes 19. Other homeless subpopulation advocates Yes Yes Yes Yes Yes Yes Yes Yes Yes Y   | 16. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes | Yes | Yes |
| 19. Other homeless subpopulation advocates  Yes  Yes  Yes  Yes  Yes  Yes  Yes  | 17. | Organizations led by and serving LGBTQ+ persons                                     | Yes | Yes | Yes |
| 20. Public Housing Authorities 21. School Administrators/Homeless Liaisons 22. street Outreach Team(s) 23. Substance Abuse Advocates 24. Substance Abuse Service Organizations 25. Agencies Serving Survivors of Human Trafficking 26. Victim Service Providers 27. Domestic Violence Advocates 28. Other Victim Service Organizations 29. State Domestic Violence Coalition 30. State Sexual Assault Coalition 31. Youth Advocates 32. Youth Homeless Organizations 33. Youth Service Providers 34. Local District Courts 34. Local District Courts 35. Yes 36. Ves 37. Yes 38. Yes 39. State Domestic Violence Coalition 39. State Sexual Assault Coalition 39. State Sexual Assault Coalition 30. State Sexual Assault Coalition 30. State Sexual Assault Coalition 31. Youth Advocates 32. Youth Homeless Organizations 33. Youth Service Providers 34. Local District Courts  | 18. | Organizations led by and serving people with disabilities                           | Yes | Yes | Yes |
| 21. School Administrators/Homeless Liaisons  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Y  | 19. | Other homeless subpopulation advocates  | Yes | Yes | Yes |
| 22. street Outreach Team(s)  23. Substance Abuse Advocates  24. Substance Abuse Service Organizations  25. Agencies Serving Survivors of Human Trafficking  26. Victim Service Providers  27. Domestic Violence Advocates  28. Other Victim Service Organizations  29. State Domestic Violence Coalition  No  No  No  No  No  No  No  No  No   | 20. | Public Housing Authorities  | Yes | Yes | Yes |
| 23. Substance Abuse Advocates  Yes  Yes  Yes  Yes  Yes  Yes  Yes   | 21. | School Administrators/Homeless Liaisons   | Yes | Yes | Yes |
| 24. Substance Abuse Service Organizations  25. Agencies Serving Survivors of Human Trafficking  26. Victim Service Providers  27. Domestic Violence Advocates  28. Other Victim Service Organizations  29. State Domestic Violence Coalition  No  No  No  No  No  No  No  No  No   | 22. | street Outreach Team(s)   | Yes | Yes | Yes |
| 25. Agencies Serving Survivors of Human Trafficking  26. Victim Service Providers  27. Domestic Violence Advocates  28. Other Victim Service Organizations  29. State Domestic Violence Coalition  30. State Sexual Assault Coalition  31. Youth Advocates  32. Youth Homeless Organizations  33. Youth Service Providers  34. Local District Courts  No  No  No  No  No  No  No  No  No  N  | 23. | Substance Abuse Advocates   | Yes | No  | Yes |
| 26. Victim Service Providers  27. Domestic Violence Advocates  28. Other Victim Service Organizations  29. State Domestic Violence Coalition  No  No  No  No  No  No  No  No  No   | 24. | Substance Abuse Service Organizations   | Yes | Yes | Yes |
| 27. Domestic Violence Advocates  28. Other Victim Service Organizations  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Y  | 25. | Agencies Serving Survivors of Human Trafficking                                     | No  | No  | Yes |
| 28. Other Victim Service Organizations  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Y   | 26. | Victim Service Providers  | Yes | Yes | Yes |
| 29. State Domestic Violence Coalition  No  | 27. | Domestic Violence Advocates   | Yes | Yes | Yes |
| 30. State Sexual Assault Coalition  No   | 28. | Other Victim Service Organizations  | Yes | Yes | Yes |
| 31. Youth Advocates  Yes  Yes  Yes  Yes  Yes  Yes  Yes   | 29. | State Domestic Violence Coalition   | No  | No  | No  |
| 32. Youth Homeless Organizations  Yes  Yes  Yes  Yes  Other: (limit 50 characters)  Yes  No  Yes  No  Yes  | 30. | State Sexual Assault Coalition  | No  | No  | No  |
| 33. Youth Service Providers  Other: (limit 50 characters)  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Y  | 31. | Youth Advocates   | Yes | Yes | Yes |
| Other: (limit 50 characters)  34. Local District Courts  Yes  No  Yes  | 32. | Youth Homeless Organizations  | Yes | Yes | Yes |
| 34. Local District Courts  Yes  No  Yes  | 33. | Youth Service Providers   | Yes | Yes | Yes |
|  |     | Other: (limit 50 characters)  |     |     |     |
| 35.  | 34. | Local District Courts   | Yes | No  | Yes |
|  | 35. |   |     |     |     |

You must select a response for elements 1 through 33 in question 1B-1.

| 1B-2.   | Ope  | en Invitation for New Members  |   |
|---|--|--|---|
| NOFO Section V.B.1.a.(2)  |  | FO Section V.B.1.a.(2)   |   |
|   |  | Describe in the field below how your CoC:  |   |
| Communicated a transparent invitation pronew members to join the CoC; |  | ·  | s annually (e.g., communicated to the public on the CoC's website) to solicit                             |
|   | ensure effective communication and access formats; and |  | persons with disabilities, including the availability of accessible electronic                            |
|   |  | Invited organizations serving culturally specific equity (e.g., Black, Latino, Indigenous, LGBTQ | communities experiencing homelessness in the geographic area to address +, and persons with disabilities. |

- 1- The CoC invites new members annually via well-attended monthly Network meetings, which hosts an annual membership drive, through social media, public announcement in the free "City Pulse" local publication, an annual meeting presenting annual challenges and accomplishments, and engages community in key areas of needed growth or improvements during Homeless Awareness month. Regular emails are sent to all constituents to share knowledge and encourage membership. The CoC by-laws mandate a minimum of one consumer on the board. The CoC has had community meetings with stakeholders and consumers to share knowledge and get input. Interviews with local television, newspapers and radio help with promotion.
- 2- The CoC membership committee of the Board provides one-on-one introductions/orientation to new members and interested participants, providing TDD and other user-friendly formats. Translator services are available as needed. The CoC provides forms and documents online in accessible formats (PDFs, Microsoft Office) that are screen-reader friendly. Info is also made available via PDF to ensure accessibility; meetings are offered hybrid via zoom and in-person. In person sites are accessible.
- 3-The CoC makes a consistent effort to engage and invite groups that represent the community, including the Salus Center, founded in 2017 to provide a gathering place, serve and advocate for the LGBTQIA+ communities; People with recent lived experience that represent BIPOC, LGBTQIA+ communities from grass root organizations; the Davies Project which serves and advocates for persons with disabilities; the Tri-County Office on Aging and AARP established to promote and preserve the independence and dignity of the aging; City of Lansing's Racial Justice and Equity Alliance committee which is charged with identifying and addressing equity issues both in local government and in community; the Path Outreach Agency and the local encampment task force working closely with racially and economically diverse citizen advocacy groups for unsheltered persons; and municipalities that host annual Community Forums where stakeholders and formerly homelessness persons participate in identifying community needs and gaps. The CoC has established a significant budget to provide hourly payment to participants with recent lived experience.

| 1B-3 | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.   |  |
|------|--|--|
|      | NOFO Section V.B.1.a(3)  |  |
|      |  |  |
|      | Describe in the field below how your CoC:  |  |
| 1    | solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness; |  |
| 2    | communicated information during public meetings or other forums your CoC uses to solicit public information  |  |
|      | •  |  |
|      | NEW QUESTION   |  |
| 3    | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and                                       |  |
| 4    | Took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.                       |  |

- 1- CoC uses an array of methods to communicate local homelessness data, outcomes, and service gaps, via public meetings, email communications, CoC website, and social media. Examples of meetings include the Youth Action Council, Coordinated Entry Kickoff Event, Regional Housing Partnership, Membership and Networking Meetings. These are widely publicized meetings, sharing data and information, strategically gathering input, and engaging attendees to assist with planning and design of homeless services. Additionally, surveys, focus groups, emails and regularly scheduled local CoC committee meetings are open to the public for gathering, receiving, and transferring vital information about services, needs and changes. Committees include Strategic Planning, Finance, Data and Coordinated Entry committees. The CoC responds to inquiries online and makes available information packets to interested members. Information and best practices are shared and solicited to community leaders, consumers, local agency partners and from CoCs.
- 2- The CoC meetings across Ingham County share CoC reports needs and services, annual PIT and CoC Performance data. Meetings are designed to generate ideas and discussions that are integrated in the design and implementation of services. Input is solicited monthly from partners, providers, consumers, stakeholders & those with lived experience public meetings and committee meetings. The CoC works closely with the District Court Judges, Legal Services and consumers needing prevention services. The CoC Governing body holds open meetings with time for public comment & has board members with lived experience, in accordance with CoC policy. Committees meet regularly to discuss strategies to prevent & end homelessness; to review and recommend revisions to program planning, implementation and to review and revise CoC policies. Members attend community, regional & State meetings that impact homelessness and report back at the CoC Board and Network Committee.
- 3- CoC meetings are held in accessible buildings with public transportation proximity and parking. Many committee meetings are held as hybrid to improve accessibility. Meeting

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notes are distributed via email and available in printed format. Important information is posted on the CoC website.

4- Feedback from committees, forums, surveys, & consumer groups including youth advisory groups and consumers are reviewed and used to guide implementation, assess improvements, and enhance data analysis.

| 18-4. | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding. |  |
|-------|--|--|
|       | NOFO Section V.B.1.a.(4)   |  |

|   | Describe in the field below how your CoC notified the public:  |
|---|--|
| 1 | that your CoC will consider project applications from organizations that have not previously received CoC Program funding;             |
| 2 | about how project applicants must submit their project applications-the process;   |
| 3 | about how your CoC would determine which project applications It would submit to HUD for funding; and                                  |
| 4 | ensured effective communication and access for persons with disabilities, Including the availability of accessible electronic formats. |

- 1- The local NOFO competition announcement is sent to a group of 200+ Network members via email. Competition announcements are placed on the CoC and City of Lansing websites, shared at public meetings and posted in regional community newspaper "The City Pulse" (published both in print and online). Any non-profit agency is encouraged to apply. The detailed announcement posted on the websites includes the type of renewal programs, new bonus funds available, identified community needs, an application schedule, pre-application meetings and eligible applicant information.
- 2- This year's announcements resulted in interest from potential first-time applicants. The CoC provided a virtual informational meeting and posted the presentation on the website to help new applicants learn about CoC programs. The informational sessions and website postings covered HUD priorities, the CoC's priorities, the GIW, the NOFO document, how applications would be scored, and the local application process.
- 3- The NOFO announcement detailed the method for submitting project applications, including how to access application forms, where to send them, the application due date, as well as other key dates applicants should be aware of. A complete timeline for the application process was provided and emailed to a wide audience, posted on the websites, discussed, and shared in multiple community meetings. The local application, scoring process and criteria was posted on the CoC website, and sent via email with the NOFO announcement. Non-applicant scorers were recruited and sent applications to review along with a scoring guide. An open ranking meeting of the CoC's Finance Committee reviews the scores and provides a recommendation to the CoC Board, which determines the applications and rankings submitted to HUD. Written notifications are sent to applicant agencies and results are posted on the

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websites. A post-application session is held to provide feedback to the CoC and potential applicants.

4- All information is accessible in electronic format and informational sessions and meetings are conducted in a hybrid format. Electronic presentations are sent to all interested parties and posted to the CoC website. An accessibility statement was included in the Announcement with a contact person for anyone needing assistance or needing a printed copy of the information.

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# 1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;

  - PHA Crosswalk; and Frequently Asked Questions

| 1C-1. | Coordination with Federal, State, Local, Private, and other Organizations. |
|-------|--|
|       | NOFO Section V.B.1.b.  |

|   | In the Chart Below:   |             |
|---|---|-------------|
| 1 | select yes or no for entities listed that are included in your CoC's coordinatic Individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at r |             |
| 2 | select nonexistent if the organization does not exist within your CoC's geogr   | aphic area. |

| Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects | Coordinates with<br>the Planning or<br>Operations of<br>Projects? |
|--|---|
| 1. Funding Collaboratives  | Yes   |
| 2. Head Start Program  | Yes   |
| 3. Housing and services programs funded through Local Government                           | Yes   |
| 4. Housing and services programs funded through other Federal Resources (non-CoC)          | Yes   |
| 5. Housing and services programs funded through private entities, including Foundations    | Yes   |
| 6. Housing and services programs funded through State Government                           | Yes   |

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| 7  | 7. Housing and services programs funded through U.S. Department of Health and Human Services (HHS) | Yes         |
|----|--|-------------|
| 8  | B. Housing and services programs funded through U.S. Department of Justice (DOJ)                   | Yes         |
| 9  | 9. Housing Opportunities for Persons with AIDS (HOPWA)   | Yes         |
| 10 | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)              | Nonexistent |
| 11 | Organizations led by and serving Black, Brown, Indigenous and other People of Color                | Yes         |
| 12 | Organizations led by and serving LGBTQ+ persons  | Yes         |
| 13 | Organizations led by and serving people with disabilities  | Yes         |
| 14 | Private Foundations  | No          |
| 15 | Public Housing Authorities   | Yes         |
| 16 | Runaway and Homeless Youth (RHY)   | Yes         |
| 17 | Temporary Assistance for Needy Families (TANF)   | Yes         |
|    | Other:(limit 50 characters)  |             |

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| 1C-2. CoC Consultation with ESG Program Recipients |                      |
|--|----------------------|
|  | NOFO Section V.B.1.b |

|   | Describe In the field below how your CoC:   |  |
|---|---|--|
| 1 | consulted with ESG Program recipients in planning and allocating ESG Program funds;   |  |
| 2 | participated in evaluating and reporting performance of ESG Program recipients and subrecipients.   |  |
| 3 | Provided Point-In-lime (Pin count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and                             |  |
| 4 | provided Information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed In the Consolidated Plan update. |  |

- 1- CoC holds similar processes for HUD and ESG local competition. CoC engages all ESG applicants/providers in overall CoC planning which impacts implementation of HUD CoC and ESG grants. Engagement for CoC and ESG funds include the CoC Collaborative Applicant (CA), HMIS Lead, ESG fiduciary, CoC and ESG applicants/recipients. These and other community stakeholders, including people with lived experience come together monthly to discuss strategies, issues, planning & fund allocation for ESG & other homeless funds. The CoC Strategic planning, Coordinated Entry, and Finance committees include emergency overnight and day shelters, PSH, RRH and prevention providers, DV, substance use programs, youth shelter & outreach advocates/providers, many are also recipients of ESG funding.
- 2- A quarterly monitoring schedule is used for both HUD CoC and ESG programs. Programs are monitored for program and fiscal performance. Outcomes are reported to the Board for review, discussion, and acceptance. Poorly performing programs will be required to submit a Corrective Action Plan (CAP). CAPs may result in a reduction for programs requesting renewal of funds in the next funding cycle. ESG subrecipients are required to coordinate with all CoC policies. HMIS Lead shares performance data quarterly with the CoC via the Continuous Quality Improvement Committee (CQI), which makes recommendations for Board consideration. The analyzes and communicates data reports to the CoC Board for review, discussion, and acceptance. These reports help inform allocation of funds to address critical needs and to review agency performance. Additionally, the City of Lansing also performs an annual monitoring of City ESG funding, ESG funded agencies are required to submit a copy of the annual monitoring letter to the CoC.
- 3- The Cities of Lansing and East Lansing are Consolidated Plan jurisdictions. Both serve on the CoC Board. All CoC information is shared with the Consolidate Plan jurisdictions regularly, including PIT, HIC, and SPM information. This information is provided in partnership with the HMIS Lead Agency and is included in Consolidated Plans.

4- City of Lansing is the ESG fiduciary serving on the CoC Board. CoC regularly shares information vital for input into all Consolidated Plan processes as well as any disaster relief efforts. Public and community meetings are well attended to receive community input & disperse information about needs & resources projects related to the Consolidated Plan.

| 1C<br>-3. | Ensuring Families are not Separated. |
|-----------|--------------------------------------|
|           | NOFO Section V.B.1.c.                |

| 1.  | Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not   | No  |
|-----|---|-----|
|     | separated.  |     |
| 2.  | Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.   | No  |
| 3.  | Worked with ESG recipient(s) to adopt uniform antidiscrimination policies for all subrecipients.  | Yes |
| 4.  | Worked with ESG recipient(s) to Identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance. | Yes |
| re: | NEW QUESTION-Sought assistance from HUD by submitting questions or requesting technical assistance to solve noncompliance by service providers.   | Yes |

# You must select a response for elements 1 through 5 in question 1C-3.

| 1C-4. | COC Collaboration Related to Children and YouthSEAs, LEAs, School Districts. |
|-------|--|
|       | NOFO Section V.B.1.d.  |

#### Select yes or no in the chart below to indicate the entities your CoC collaborates with:

|                                 | 1. Youth Education Provider     | Yes |
|---------------------------------|---------------------------------|-----|
|                                 | 2. State Education Agency (SEA) | No  |
| 3. Local Education Agency (LEA) |                                 | Yes |
| 4.                              | School Districts                | Yes |

You must select a response for elements 1 through 4 in question 1C-4.

| 1C-4a.I | Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts. |  |
|---------|---|--|
|         | NOFO Section V.B.1.d.   |  |

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

#### (limit 2,500 characters) 2178

The CoC has partners with youth education providers in the area, who also participate as CoC members, vote for CoC Board leadership, and connect with CoC shelters, DV agencies, and coordinated entry processes, providing input, seeking housing resources, providing outreach services, and arranging transportation and connection to mainstream resources. Partners: Head Start & Early Head Start (Capital Area Community Services), area school districts, local youth shelter/services, advocates, and outreach providers.

Formal partnerships include a permanent CoC Board seat for the primary McKinney-Vento liaison from Lansing School District, who has a decision- making role in all CoC policies and decisions.

- 1- Collaboration with program Families Overcoming Rough Times (FORT)- students in School District receive FREE-breakfast & lunch, transportation, school enrollment within 24 hours, clothing, uniforms (for Charter school), school supplies, tutoring, gym shoes, personal hygiene, field trip fees, cap & gowns for graduation, help with college apps.
- 2- LEA Lansing School District, Rose Taphouse serves on CoC Board, leads the CoC Special Populations Committee, and serves as a regional representative for the SEA on homelessness. The local education agency liaison who serves on the CoC Board is a strong advocate for homeless families and interacts frequently with shelters and housing agencies to connect families to services. The LEA school liaisons provide innovative and supplementary services by obtaining foundation and education-funded grants to fill in services gaps, including housing "doubled-up" families who may not be able to access services prioritized for literally homeless families.
- 3- The CoC works with LEA through Coordinated Entry. The school liaison who serves as CoC board member links homeless services with school families; advocates and holds accountable CoC-funded agencies to secure services; utilizes Prevention/RRH programs that serve homeless and at-risk families & alerts the CoC to school programs & resources for homeless families. CoC-School liaison engages in a grant collaboration with a CoC funded agency to assist "doubled-up" families.

| 1C-4b. | informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. | I |
|--------|--|---|
|        | NOFO Section V.B.1.d.  |   |

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters) 818 REVISED

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and operating emergency shelter, rapid rehousing, prevention, and permanent housing programs. These policies apply to all HUD CoC and ESG funded projects. Relative to educational services, the CoC Written Standards ensure:

- 1- that shelter rules do not interfere with a person's ability to seek or maintain education resources.
- 2- As a function of case management services, persons served are informed and receive information or referrals to eligible education and employment services, including vocational assistance, training, literacy training, GED training or supports, and English as a second language training and support.
- 3- As a function of housing first standards, persons are served regardless of educational status.

| 1C-4c. Written/Formal Agreements or Partnerships with Early Childhood Services Providers. |  |
|---|--|
| NOFO Section V.B.1.d.   |  |

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

|  | MOU/MOA | Other Formal Agreement |
|--|---------|------------------------|
| 1. Birth to 3 years  | No      | Yes                    |
| 2. Child Care and Development Fund   | No      | Yes                    |
| 3. Early Childhood Providers   | No      | Yes                    |
| 4. Early Head Start  | No      | Yes                    |
| 5. Federal Home Visiting Program-{including Maternal, Infant and Early Childhood Home and visiting or MIECHV | No      | No                     |
|  | No      | Yes                    |
| 6. Head Start  | No      | Yes                    |
| 7. Healthy Start   | No      | Yes                    |
| 8. Public Pre-K  | No      | No                     |
| 9. Tribal Home Visiting Program  | No      | No                     |
| Other (limit 150 characters)   |         | - I                    |

| Applicant: Lansing Housing Commission             |
|---|
| Project: Coc Registration and Application FY 2023 |

|         | MI-    | 508 CoC |
|---------|--------|---------|
| COC_REG | _2023_ | _204512 |

|   | Childhood providers attend CoC Network meetings to network with service providers and share information | No | Yes |
|---|---|----|-----|
| - |   |    |     |

You must select a response for elements 1 through 9 in question 1C-4c.

000 BEO 0000 004540

| NEW QUESTION 1C-5. | Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors-Collaboration with Federally Funded Programs and Victim Service Providers. |
|--------------------|---|
|                    | NOFO Section V.B.1.e.   |

#### In the chart below select yes or no for the organizations your CoC collaborates with:

|    | Organizations                                 |     |
|----|---|-----|
| 1. | state domestic violence coalitions            | Yes |
| 2. | state sexual assault coalitions               | No  |
| 3. | other organizations that help this population | Yes |

#### You must select a response for elements 1 through 3 in question 1C-5.

| 1C-5a.I | Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | I |
|---------|---|---|
|         | NOFO Section V.B.1.e.   |   |
|         | Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:   | 1 |
| 1       | I. update CoC-wide policies; and  |   |
| 2       | 2. ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.   |   |

#### (limit 2,500 characters) 2161 REVISED

- 1- As part of the review of CoC policies, the CoC updates its policies as necessary to align Federal, State and local laws or rules. Included in this has been the updating of the provisions of the VAWA Reauthorization Act of 2022. The CoC's policy has updated based on the following changes:
  - a) the definitions of and associated with the term "domestic violence", including homeless definitions
  - b) identifying what housing programs are covered under the policy,
  - c) Identifying HUD and CoC compliance processes including the prohibition of retaliation; and
  - d) the CoC has provided education on the CoC policies, changes in homeless definitions, program eligible activities, rights and responsibilities, emergency transfer protocols, safety planning under VAWA.

The CoC policy applies VAWA protections to all covered programs within the CoC, ensuring participants and landlords are notified of victims' rights under VAWA including emergency transfer rights and protocols.

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2- The CoC provides at least free six trainings annually during its monthly Network meetings, of which services to survivors of domestic violence, dating violence, sexual assault and stalking is provided annually by the Ending Violent Encounters (EVE) our primary local DV service and shelter provider. The training is often provided during Domestic Abuse Awareness Month and attended by CoC and ESG housing and shelter agency staff and any other interested parties via the CoC Network Meeting. This DV training encompasses trauma-informed care, safety planning, and informs on other best practices for working with survivors. The training, via Network meetings, reach more than 50 agencies annually with multiple staff in attendance. EVE also participates in a monthly community Elder Abuse Task force that has an active following, with frequent information-sharing on their email distribution list. An annual trauma informed care training is offered through the CoC agencies and other interested agencies or people. CoC agencies, in accordance with CoC policy, also provide additional training internally related to housing 1st and integrating trauma focused approaches in services provision.

| UPDATED<br>QUESTION 1C-5b. | Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.  | I           |
|----------------------------|--|-------------|
|                            | NOFO Section V.B.1.e.  |             |
|                            |  |             |
|                            | Describe in the field below how your CoC coordinates to provide training for:  |             |
| 1                          | . project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety a   | nd          |
|                            | planning protocols in serving survivors of domestic violence and indicate the frequency of the your response (e.g., monthly, semi-annually); and   | training in |
| 2.                         | Coordinated Entry staff that addresses best practices e.g., trauma informed care) on safety ar protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually). | nd planning |

- 1- Each October, during national Domestic Violence Awareness Month, the CoC provides training to the community via the monthly Network meeting. The training provided annually by the CoC and Ending Violent Encounters (EVE), our primary local DV service provider and shelter, covers a wide variety of topics and best practices related to serving survivors of domestic violence, dating violence, sexual assault, and stalking. The training includes legal updates, trauma informed care, safety planning protocols, emergency transfer requirements, rights of victims, responsibilities of housing providers, services available to survivors and how to access them. The training is attended by CoC and ESG housing providers and shelter providers and any other interested parties. There is always a question and discussion period following the training. The training, conducted as a hybrid meeting, reaches more than 50 agencies annually with multiple staff in attendance.
- 2- As stated above the comprehensive training is conducted annually. CoC funded program staff including for housing and coordinated entry committee/staff are required to attend. Other partners such as government agencies and non-CoC funded partners are strongly encouraged to attend. Sub-topics from the training are reviewed at committee levels on an as needed basis throughout the year, based on the relevancy of need. The comprehensive training is posted on the CoC website as a reference. In addition, as the CoC reviews its coordinated entry process, the CE assessment, access, prioritization, and referral sub-committees are working to ensure best practices are taken into consideration for re-implementation. The broad representation on the CE

committee includes a DV service agency, DV advocates and people with lived experience.

| UPDATED<br>QUESTION<br>1C-5c. | Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. |  |
|-------------------------------|--|--|
|                               | NOFO Section V.B.1.e.  |  |

|   | Describe in the field below how your CoC: |
|---|---|
| 1 | safety planning protocols; and            |
| 2 | confidentiality protocols                 |

#### (limit 2,500 characters) 2490 REVISED (New language)

- 1- The CoC ensures safety of victims while ensuring access to housing, via CE processes and housing providers. Both have required training provided by primary victim service provider (EVE) via the Network Committee. The training includes how to do client-centered safety planning. The CoC ensures safe and fair ease of access to CE system by:
  - a) prioritizing those at most risk, including victims fleeing domestic violence.
  - b) providing safe access, based on referrals from DV providers, using phones or technology, to conduct assessments, intakes, and enrollments in available homeless housing resources based on eligibility.
  - c) ensuring victims can opt-out of CoC systems such as HMIS or By-Name-Lists based on their choice and signed informed consents. If opting-in is elected by the survivor, it remains their choice of how to be included within the HMIS data system. They may elect to have data visible or invisible; shared or not shared with the CE or specific housing/service providers (based on a signed HMIS QSOBAA agreement). This in no way excludes them from receiving services.
  - d) CE/housing providers work collaboratively with DV providers to case conference, sharing client level data on referrals based on consent of the participant.
  - e) CoC training expects all CoC funded agencies to have a VAWA policy which aligns with HUD and CoC policies; ensure staff are adequately trained on VAWA policy and protocols. Agencies are expected to develop an initial person-centered safety plan to meet the immediate safety needs of the survivors/families. Plans are individualized based on the survivor's stage of exiting a relationship or situation. Agencies immediately link the survivor/family to a victim service provider for intensive safety planning and support. EVE provides additional expertise to CoC agencies.
- 2- Agencies are trained in confidentiality. CoC funded agencies that are not victim service providers, use the HMIS based on the informed consent/wishes of the survivor. Depending on consent, data may be shared with agencies that have signed a QSOBAA, documenting and agreeing with responsibility of confidentiality within the HMIS. All persons served, including survivors, have the right to be served and keep information anonymous or ensure it is locked and invisible to others. Victim providers use a separate HUD compliant encrypted system ensuring information is stored separately. EVE provides aggregate identifying systems data annually or as requested by the CoC.

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| FORMERLY Q.1c-<br>5B.(1-2)<br>1C-5d. | Used De-identified Agg ate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.                         | l |
|--------------------------------------|---|---|
|                                      | NOFO Section V.B.1.e.   |   |
|                                      |   |   |
|                                      | Describe in the field below:  |   |
|                                      | the de-identified aggregate data sources) your CoC used for data on survivors of domestic     violence, dating violence, sexual assault , and stalking; and |   |
|                                      | 2. how your CoC uses the de-identified aggregate data described in element 1 of this question to  |   |
|                                      | evaluate how to best meet the specialized needs related to domestic violence and homelessness.  |   |

#### (limit 2,500 characters) 2072 REVISED

- 1- DV data is stored and tracked in a separate data system. The data system, called Empower DB, is the only cloudbased database that provides zero-knowledge encryption, giving additional data protection against data breach and ensuring access to only the DV provider. The data system was recently recognized as a HUD compliant database. EVE partners with the CoC to share aggregate data reporting as needed/requested by the CoC. Its databases are comparable to the CoC HMIS system. Additionally, the community's Housing Assessment and Resource Agency provides assigned staff to the community's primary DV provider (EVE) that serves survivors in its shelter program. For safety reasons, the DV provider refers survivors to the HARA based on an agreed upon weekly schedule. Interviews are conducted virtually to ensure the continued safety of the survivors at EVE's DV shelter. HARA staff defer to EVE's expertise in safety/privacy issues and requires the survivors to sign informed consent prior to any information sharing. Because HARA staff are housing focused and use HMIS for data purposes, survivors decide how their information is stored and used. They may opt to refuse sharing information; elect to be entered as an "un-named record" or a number only, where personal identifying information is not recorded. Survivors may also request removal of their record from the HMIS system at any time. All releases of information require signed informed consent, are time-limited and specific in purpose. CoC agencies are staff are trained in trauma-informed, survivor- centered services at least annually or on an as needed basis. HARA and EVE staff may share training resources. Michigan Coalition Against Homelessness also provides a DV 101 class available to all and required for all CoC funded agencies.
- 2- The CoC reviews 27+ aggregate DV data reports on a semi-annual basis. The data analysis completed by the DV provider and the Lead HMIS Agency, helps to identify service gaps and areas where services may be strengthened between the CoC and DV partnerships.

| UPDATED QUESTION.<br>FORMERLY 1C-5C (1-2)<br>1C-5e.I | Dating Violence, Sexual <b>Assault</b> , and Stalking Survivors.   |        |  |
|--|--|--------|--|
|  | NOFO Section V.B.1.e.  |        |  |
|  | Describe in the field below how your CoC communicates to all <b>individuals</b> and families seeki receiving CoC Program assistance: | ing or |  |

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| 000 BEO 000  | ^ ^^ |
|--|------|
| whether your CoC has policies and procedures that include an emergency transfer plan;              |      |
| 2. the process for individuals and families to request an emergency transfer; and                  |      |
| 3. the process your CoC uses to respond to individuals' and families' emergency transfer requests. |      |

- 1- The CoC has approved standardized notice for ESG and CoC programs for Notice of Occupancy Rights under the Violence Against Women Act. Each ESG or CoC program will provide the notice to all applicants and tenants participating in their housing programs. The 1-page notice
  - informs survivors of their protections as applicants and tenants
  - directs participants on how to request an emergency transfer under VAWA informs them of their rights to confidentiality.
  - informs survivors of their rights and how to report non-compliance.
- 2- In accordance with CoC policies and procedures, the survivor may request that the housing provider permit them to move to another unit, subject to availability, providing documentation to the housing provider that they are requesting to move because of an incidence of domestic violence, sexual assault, or stalking. If the request is a request for emergency transfer, the housing provider may ask the survivor to complete a statement certifying or documentation that they the survivor is:
  - a victim of domestic violence, dating violence, sexual assault, or stalking
  - the survivor is expressly requesting an emergency transfer
  - The survivor reasonably believes they are threatened with imminent harm from further violence if they remain in the current unit
  - Or the survivor is a victim of sexual assault which occurred on the premises in the 90-days prior to the request for a transfer.
- 3- The COC provides yearly training on VAWA and all regulations and updates. Each grantee has developed their own policies to ensure that VAWA requests are processed in a timely manner. These policies include the necessary reporting requirements, the prohibition of retaliation, and non-discrimination policies. Grantees are prohibited to penalize or threaten a person who requests housing transfers under the VAWA protection. If an agency receives a call from a community member that is not already being assisted by a housing grant, they will be referred to the Coordinated Entry/HARA which will follow the priority process and referral.

| UPDATED<br>QUESTION.<br>FORMERLY 1C-5D<br>1C-5f. | Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |
|--|--|
|  | NOFO Section V.B.1.e.  |
|  | T  |
|  |  |
|  |  |
|  | Describe in the field below how your CoC:  |
|  | ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe  |
|  | access to all of the housing and services available within the CoC's geographic area; and            |

2. proactively identifies systemic barriers within your homeless response system that create barriers

**to** safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

#### (limit 2,500 characters) 2111

- 1- The CoC has a housing workgroup that meets to discuss housing availability for PH projects. The HARA uses that information as they assist with assessing people for housing in the area shelters, including the DV shelter. Weekly, an appointed HARA staff person for DV engages with survivors in DV shelter to assess survivors for resources. As referred by the primary victim service provider, survivors are enrolled in housing resources based on availability, they are placed on the Housing Choice Voucher waitlist and provided with housing leads. However, the greatest challenge is housing supply that will work with people with housing barriers such as prior evictions. Many survivors have households with children, making it more difficult to find affordable safe housing in the area. Additionally, DV partners attend the CoC's monthly Network meeting to hear updates on housing resources, changes in accessing mainstream resources and training opportunities.
- 2- Survivors, as a subset of the homeless population, may not have risen to the top of priority in the past, based on chronicity and vulnerability. Recognizing this factor, the CoC is reviewing CE processes. EVE has been a vital part of the CE Design team, ensuring the needs of survivors are represented in the design. EVE leads the prioritization workgroup of the CE Design team, ensuring survivors have access to all housing resources and are appropriately prioritized in the homeless system. EVE as a primary access point for survivors also has a CoC RRH resources that is made available to all survivors in the geographic area. EVE works with the CoC and CE Team to ensure the community is aware of all resources for survivors and how to best access those resources. The Coc also recognizes the role that family law issues and child custody arrangement play when safety is not taken into consideration with these arrangements. CE Team is discussing these barriers and issues in the context of its impact on housing survivors. Eve, as part of the CE Team is discussing these issues with the landlords, Courts, law enforcement, and hospitals.

| NEW QUESTION<br>1C-5g. | Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs. |  |
|------------------------|--|--|
|                        | NOFO Section V.B.1.e.  |  |
|                        |  |  |
|                        | Describe In the field below how your CoC:  |  |
|                        | 1. ensured survivors with a range of lived expertise are involved in the development of your CoC-          |  |
|                        | wide policy and programs; and  |  |
| 2.                     | accounted for the unique and complex needs of survivors.   |  |

#### (limit 2,500 characters) 1994

1- By using various methods for engaging persons with lived expertise (PLE), the CoC ensures a stronger reach of engagement to PLE with a range of experiences. The CoC uses feedback surveys about

services received or challenges/barriers they have experienced, program participant meetings, focus groups, advisory committees, and PLE on CoC committees and the CoC Board. Additionally, the CoC's primary DV service provider (EVE) has a sexual assault coordinator who follows up on experiences, services received or additional supports for survivors receiving services. EVE, like many of the CoC providers, also has PLE on their Board, and their staff is composed of survivors. For the 1st time the CoC budgeted to ensure PLE working directly with the CoC are compensated for their expertise. The CoC encourages providers to do the same as they work with them to recruit a range of PLE for involvement at various areas of CoC's design and planning, including CE, Finance and Strategic Planning.

2- Although EVE, as the primary DV provider, has a need for more counselors to be available, they continue to identify and collaborate with various types of survivor service providers to ensure survivors are receiving equitable treatment and services and that they are linked to housing and DV services as quickly as possible. They regularly engage with local medical providers, landlords, housing commission/authority, housing providers, the criminal/ legal system and law enforcement. Survivors often have trouble navigating and prioritizing these systems. Any negative experiences may make survivors less willing to report crimes because their barriers are misunderstood. Survivors also often lack adequate support systems and DV counselors can help offer support or assist with connecting to existing supports. EVE is also part of the CoC's CE team and ensures survivors are represented when discussing barriers, and how to make housing processes more efficient for the needs of survivors.

| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+-Anti-Discrimination Policy and Training. |  |
|-------|---|--|
|       | NOFO Section V.B.1.f.   |  |

| 1 | Did your CoC implement a written CoC-wide antidiscrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination.   | Yes |
|---|---|-----|
| 2 | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?                   | No  |
| 3 | Did your CoC conduct annual CoC-wide training with providers on how to effectively Implement Equal Access In Accordance With an individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)? | No  |

### You must select a response for elements 1 through 3 in question 1C-6.

| 1C-6a. | Anti-Discrimination Policy-Updating Policies-Assisting Providers-<br>Evaluating Compliance-Addressing Noncompliance. |  |
|--------|--|--|
|        |  |  |

NOFO Section V.8.1.f.

|   | Describe in the field below how your CoC:   |
|---|---|
| 1 | how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families; |
| 2 | how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;   |
| 3 | your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and  |
| 4 | your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.   |

- 1. The CoC reviews policies annually and updates as needed. To ensure a broad range of input from people with lived expertise (PLE), the CoC has, by charter, PLE representation on its Board. Included in the Board and PLE representation are persons that identify as part of the LGBTQ+ community. This provides unique input and connection to improve knowledge and services. The CoC also intentionally gathers stakeholder feedback through surveys and focused conversations with PLE, key stakeholders, participants, member and partnering agencies. The CoC youth advisory committee also has strong ties to the LGBTQ+ community and acts as a conduit to developing improved access to services.
- 2. The CoC conducts annual training for CoC and ESG providers and any interested providers and stakeholders, including other agencies, agency staff and volunteers, through its monthly Network meetings. Anti-Discrimination and Fair Housing training are completed annually. The CoC will make available additional training on an as needed basis. In addition to training, as part of its annual review of the CoC funded programs, the CoC ensures agencies have adequate Anti-Discrimination policies and makes available its policies with the expectation of agency alignment. The CoC reviews program level data via the CQI and Strategic Planning committees to report any patterns via data that need attention. The CoC aligns Anti-Discrimination and fair housing procedures in its trainings and policy discussions to ensure fair housing tools are used to assist in ensuring compliance with its Anti-Discrimination policies and procedures.
- 3. As part of annual monitoring processes, the CoC and the collaborative applicant (CA) review agency Anti-Discrimination policies and procedures to ensure alignment with Equal Access Final Rule and CoC policies. The CoC reviews all Fair Housing policies, logs, and complaints for CoC and ESG providers. The CoC reviews grievances and logs while also reviewing data at the project level for demographics, and outcomes.
- 4. The CoC addresses non-compliance issues with a Corrective Action Plan (CAP) that must receive Board approval. All issued CAPs must be addressed in writing to the CoC and CA. All CAPs are reviewed semi-annually for compliance. In future local grant competitions, applicants receive a deduction in points if they have received a CAP in the prior year, therefore decreasing the opportunity for future funding until the issue of non-compliance is resolved.

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| 1C-7. | Public Housing Agencies within Your CoC's Geographic Area-New Admissions-General/Limited Preference-Moving On Strategy. |
|-------|---|
|       | NOFO Section V.8.1.g  |

#### You must upload the PHA Homeless Preference/PHA Moving On Preference attachment(s) to the 4B. Attachments Screen

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with---if there is only one PHA in your CoC's geographic area, provide information on the one:

| Public Housing<br>Agency Name                   | Enter the Percent of New Admissions Into<br>Public Housing and Housing Choice Voucher<br>Program During FY 2022 who were<br>experiencing homelessness at entry | Does the PHA have<br>a General or Limited<br>Homeless<br>Preference? | Does the PHA have a Preference for current PSH program participants no longer needing Intensive supportive services, e.g., Moving On? |
|---|--|--|---|
| Lansing<br>Housing<br>Commission                | 30%  | No   | Yes   |
| MI State<br>Housing<br>Development<br>Authority | 100%   | Yes - HCV  | Yes   |

### You must enter information for at least 1 row in question 1C-7.

| 1C-7a.IWritten Policies on Homeless Admission Preferences with PHAs. |   |
|--|---|
|  | NOFO Section V.B.1.g.   |
|  |   |
|  | Describe in the field below:  |
| the  | 1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or   |
|  | two PHAs your CoC has working relationships with, to adopt a homeless admission preference-if your CoC only has one PHA within its geographic area, you may respond for the one; or |
| homeless   | 2. state that your CoC has not worked with the PHAs in its geographic area to adopt a   |
|  | admission preference.   |

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1. The MI State Housing Development Authority (MSHDA), our largest PHA partnership, has a homeless preference. Our 2<sup>nd</sup> largest PHA relationship, the Lansing Housing Commission works with the CoC as a strategic community partner working toward the goal of ending local homelessness. LHC's HCV Preferences are given to the following, as households are processed from the current Housing Choice Voucher Waiting list: for every 4 households approved to receive a new voucher LHC prioritizes 1) a homeless household, 2) an individual aging out of Foster Care, 3) one VASH Voucher Holder, and 4) one household referred from Community Mental Health with supportive services for HCV vouchers. Homeless applicant referrals are obtained consistent with the CoC prioritization processes. Foster Care referrals are secured from the State of Michigan Department of Human Services Foster Care Office or similar agency, and VASH household referrals are obtained from a list of households provided by the Veteran's Administration who have successfully completed the VASH program as determined by the Veteran's Administration. LHC began serving as the CoC's Collaborative Applicant in 2022 and works closely with the CoC on all forms of permanent housing options. LHC has been a great community partner managing multiple CoC programs while partnering with other Supportive Services agencies (Community Mental Health and Advent House Ministries) to provide case management for participants. The PHA inventory of housing continues to bring a needed option for participants with Moving On strategies. The Ingham County PHA, the smallest of the local PHAs, has a county focus and is located in a rural setting. They have worked with the CoC on a case-by-case basis to prioritize homeless people in their housing preferences. Ingham PHA serves individuals and families and significant senior housing options.

| 2  | NI. | /Λ     |
|----|-----|--------|
| ۷. | IN  | $\neg$ |

| 1C-7b.Moving On Strategy with Affordable Housing Providers. |  |
|---|--|
| Not Scored-For Information Only                             |  |

Select yes or no In the chart below to indicate affordable housing providers in your CoC's Jurisdiction that your recipients use to move program participants to other subsidized housing:

| Multifamily assisted housing owners |  | No  |
|-------------------------------------|--|-----|
| 2.                                  | РНА  | Yes |
| 3                                   | Low Income Housing Tax Credit (LIHTC) developments |     |
| 4.                                  | Local low-Income housing programs                  | Yes |
|                                     | Other (limit 150 characters)                       |     |
| 5.                                  |  |     |

## You must select a response for elements 1 through 4 in question 1C-7b.

| 1C-7c.I | Include Units from PHA Administered Programs In Your CoC's Coordinated Entry. | I |
|---------|---|---|
|         | NOFO Section V.B.1.g.   |   |

#### programs in your CoC's coordinated entry process:

| Emergency Housing Vouchers (EHV)                   | Yes |
|--|-----|
| 2. Family Unification Program (FUP)                | No  |
| 3. Housing Choice Voucher (HCV)                    | Yes |
| HUD-Veterans Affairs Supportive Housing (HUD-VASH) | Yes |
| 5. Mainstream Vouchers                             | Yes |
| 6. Non-Elderly<br>Disabled (NED) Vouchers          | No  |
| 7. Public Housing                                  | Yes |
| 8. Other Units from PHAs:                          | N/A |

# You must select a response in elements 1 through 7 in question 1C-7c.

| 1C-7d. Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. |                       |  |
|--|-----------------------|--|
|  | NOFO Section V.B.1.g. |  |
| '  |                       |  |

| 1 | Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (FUP), other programs | No                        |
|---|---|---------------------------|
|   |   | Program Funding<br>Source |
| 2 | Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application or or jointly implement.   | N/A                       |

# You must select a response for element 1-if you select Yes, you must provide a response in element 2 in question 1C-7d.

| 1C-7e. | Coordinating with PHA{s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). |  |
|--------|---|--|
|        |   |  |

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NOFO Section V.B.1.g.

Yes

Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, Including vouchers provided through the American Rescue Plan?

You must select a response for question 1C-7e.

1C-7e.1.List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.

**Not Scored-For Information Only** 

| 1C-7e.1 | List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) |
|---------|---|
|         | Not scoredFor Information Only  |

Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?

Yes

If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.

#### You must select a response for question 1C-7e.1.

| РНА                                    |
|--|
| Lansing Housing Commission             |
| MI State Housing Development Authority |

# 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;

  - PHA Crosswalk; and
  - Frequently Asked Questions

|                            |  | 000 DE0 0000 00   | 4540 |
|----------------------------|--|-------------------|------|
| 1D-1.                      | Discharge Planning Coordination.   |                   |      |
|                            | NOFO Section V.B.1.h.  |                   |      |
|                            | Select yes or no In the chart below to Indicate whether your CoC activel the systems of care listed to ensure persons who have resided in them Ic are not discharged directly to the streets, emergency shelters, or other hoprograms. | nger than 90 days |      |
| 1. Foster Care             |  | Yes               |      |
| 2. Health Care             |  | Yes               |      |
| 3. Mental Health Care      |  | Yes               |      |
| 4. Correctional Facilities |  | Yes               |      |
| You mu                     | st select a response for elements 1 through 4  | in question 1D-1. |      |

| 1D-2. | Housing First-lowering Barriers to Entry. |
|-------|---|
|       | NOFO Section V.B.1.i.                     |

| 1 | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition   | 12   |
|---|---|------|
| 2 | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO, non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach   | 12   |
| 3 | This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. | 100% |

You must enter a value for elements 1 and 2 in question 1D-2.

| 1D-2a. | Project Evaluation for Housing First Compliance. |
|--------|--|
|        | NOFO Section V.B.1.1.                            |

|   | You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen   |
|---|---|
|   | Describe in the field below:  |
| 1 | how your CoC evaluates every project-where the applicant checks Housing First on their project application-to determine if they are using a Housing First approach; |
| 2 | the list of factors and performance indicators your CoC uses during its evaluation; and   |
| 3 | how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach                           |

- 1. Housing First is a priority as demonstrated consistently in CoC policies and written standards of operation with expectations of adherence by all CoC funded agencies. It is a priority that ensures participants move into housing as quickly as possible. The CoC promotes trauma informed strategies, consumer preference, harm reduction, improved wellbeing and connection to community and mainstream resources while reducing barriers to access to services by ensuring participants a low barrier approach to program access, ensuring they are not refused services based on their background or how they present. The CoC's local application process and its annual monitoring processes includes a review of agency policies and procedures for alignment with Housing First approaches, review of agency training records for the programs direct care and management staff and a completion of a Housing First Evaluation Tool by funded project/program. The CoC also conducts annual focus groups and surveys of exiting participants to better understand their needs and experience with agency programs, focusing on both sheltered and unsheltered participants.
- 2. The CoC Housing First evaluation incorporates a review of the following factors or indicators for all funded agencies:
  - a. Review of staff training
  - b. Review of voluntary participation in treatment and tenant driven choice are considered.
  - c. Review of program entry/exit policies, procedures, and protocols to ensure no barriers based on disabilities, income, or criminal history.
  - d. Review of the efforts to provide tenants every opportunity to avoid eviction or return to homelessness.
  - e. Review of random and adequate case records
  - f. Review of overall program data, with particular attention to program enrollments/admissions and exits and entry of people with history of recidivism.
- 3. The CoC collaborative providers receive annual reviews that are incorporated with the ESG reviews as much as possible. The CoC CQI Committee reviews agency data on a quarterly basis for trends and outcomes, sharing reports with provider agency and presenting them to the CoC Board. The CoC also discusses policies and procedures at the quarterly peer to peer workgroups focused on enhancing outcomes.

Applicant: Lansing Housing Commission

Project: CoC Registration and Application FY 2023

| 1D-3. | Street Outreach-Scope |
|-------|-----------------------|
|       | NOFO Section V.B.1.j. |

|   | Describe In the field below:  |
|---|---|
| 1 | your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged; |
| 2 | whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;   |
| 3 | how often your CoC conducts street outreach; and  |
| 4 | how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.                                |

- 1- Outreach teams visit locations where unsheltered people are known to congregate including parks, bridges, trails, encampments, and other outdoor venues or places not meant for habitation to provide basic needs items and encourage people to go to shelter. PATH Outreach is contracted to work collaboratively with our local public transportation and has staff at the downtown bus terminal, community drop-in centers, and public library, where unsheltered are congregating. Teams partner with regional law enforcement and police social workers, parks, libraries, mobile mental health crisis unit, mobile health care services with the MSU Street Med team, local business owners/associations, and city/county/state (governing bridges/roadways where homeless camp). The team uses smartphone apps to share locations and obtain resources. Monthly outreach meetings are held to discuss high utilizer areas & locations of encampments. Youth outreach providers use paid Peer Navigators with a history of homelessness to guide teams to areas where youth are known to congregate and provide a youth-centric engagement approach. Youth can utilize a 24-hour crisis hotline or website to request services from Outreach staff.
- 2. The entire geographic area of the CoC is covered. Teams operate with regular routes in urban areas; and weekly routes in suburban/rural areas. The team collaborates with Tri-County teams to ensure coverage of the Greater Lansing region/Ingham County.
- 3. Outreach operates 6 days/week, including daily during the week, one late night, and Saturdays. They weekly team up with Michigan State University's, Street Medicine Team to provide on-site medical consults or services to unsheltered persons. For youth, street-based crisis intervention services are 20 hours/week.

4. Youth are less likely to connect to services as they do not know where to go and distrust adults and "systems" such as child welfare, juvenile/criminal justice, and mental health. Youth and PATH Street Outreach connect with participants through a consistent, relational approach; utilizing a harm reduction strategy to engage. Team members assist individuals to meet immediate basic needs, build trust, and work toward permanent housing. The positive housing rate for Outreach overall, from the most recent system performance measures, was 51%. This represents a 4% increase from the prior year when the rate was 47%.

| 1 D-4. | Strategies to Prevent Criminalization of Homelessness. |
|--------|--|
|        | NOFO Section V.B.1.k.                                  |

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

|    | Your CoC's Strategies                      | Ensure<br>Homelessness Is<br>not Criminalized | <b>Reverse</b> Existing<br>Criminalization Policies |
|----|--|---|---|
| 1  | . Engaged/educated local policymakers      | Yes   | No  |
| 2  | 2. Engaged/educated law enforcement        | Yes   | No  |
| 3  | 3. Engaged/educated local business leaders | Yes   | Yes   |
| 4. | Implemented community wide plans           | No  | No  |
| 5  | 5. Other:(limit 500 characters)            |   |   |

#### You must select a response for elements 1 through 4 in question 10-4.

| 1D-5. | Rapid Rehousing-RRH Beds as Reported In the Housing Inventory Count (HIC) or Longitudinal Data from HMIS. | I |
|-------|---|---|
|       | NOFO Section V.B.1.1.   |   |

|  | HIC<br>Longitudinal<br>or HMS<br>Data | 20<br>22 | 2023 |
|--|---------------------------------------|----------|------|
| Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR. | HIC Data                              | 196      | 118  |

You must enter a value for both years in question 1D-5.

| 1D-6. | Mainstream Benefits-CoC Annual Training of Project Staff. | 1 |
|-------|---|---|
|       | NOFO Section V.B.1.m.                                     |   |

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

|    | Mainstream<br>Benefits                       | CoC Provides<br>Annual Training? |
|----|--|----------------------------------|
| 1  | I. Food Stamps                               | Yes                              |
| 2. | SSI-Supplemental Security Income             | Yes                              |
| 3  | 3. SSDI-Social Security Disability Insurance | Yes                              |
| 4. | TANF-Temporary Assistance for Needy Families | Yes                              |
| Ę  | 5. Substance Use Disorder Programs           | No                               |
| 6  | 6. Employment Assistance Programs            | No                               |
| 7  | 7. Other (limit 150 characters)              |                                  |

## You must select a response for elements 1 through 6 in question 1D-6.

| 1D-6a. | Information and Training on Mainstream Benefits and Other Assistance. |  |
|--------|---|--|
|        | NOFO Section V.B.1.m  |  |

|   | Describe in the field below how your CoC:  |
|---|--|
| 1 | systemically provides up-to-date information on mainstream resources available for program participants e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC;s geographic area;       |
| 2 | works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and |
| 3 | works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.  |

Applicant: Lansing Housing Commission

Project: CoC Registration and Application FY 2023

1- CoC's Network meeting provides regular updates to resource availability, status, needs, and changes of mainstream resources. Meetings provide scheduled and informal information sharing between government agencies, non-profit service providers and others. Ingham County Health Department (ICHD), Department of Health and Human Services (MDHHS), City governments and the PHAs have CoC Board seats, participate in the CoC Network and committees. They provide mainstream resource availability and changes. MDHHS provides annual training related to SNAP, SSI and TANF resources. CMH provides annual training on a wide variety of MH and SUD programing offered including SUD detox, inpatient, and outpatient services. The CoC promotes access to available mainstream resources, on-line training and webinars offered through (MICAH), HUD and MSHDA.

- 2- The CoC encourages projects to collaborate with ICHD, CMH, and other MH and SUD providers offering residential and outpatient services for persons with co-occurring conditions. ICHD offers health navigators and CMH, peer recovery coaches available for CoC participants. The CoC partners with the main regional hospitals (McClaren and Sparrow) to utilize the mobile health units, making healthcare more accessible to vulnerable populations. McClaren has established peer support in ER rooms from 8am-11pm daily. The Ingham County Health Department (ICHD) has FQHC clinics located within one of the larger shelter facilities and in close walking proximity to another large family shelter. CoC provider (Child and Family Charities) operates an SUD clinic and prioritizes these youth for eligibility for PSH. The CoC distributes resource information via email on housing, open enrollments, funding opportunities, grants available in the community, health information, and benefits. CoC has a strong liaison relationship with MDHHS for SNAP, utility, and State Emergency Relief. The City of Lansing has contractual agreements with community health care clinics and community centers to enroll uninsured and underinsured in Medicaid and other available services. Project staff are often trained as navigators within the MDHHS systems to help participants enroll in Health Care Plans.
- 3- The CoC has five SOAR practitioners housed in four different agencies. This represents an increase from three practitioners in the prior year. The CoC supports SOAR certification of staff, however, it is often challenged by staff turnover.

| 1D-7. | Increasing Capacity for Non-Congregate Sheltering. | 1 |
|-------|--|---|
|       | NOFO Section V.B.1.n.                              |   |

Describe In the field below how your CoC Is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters) 2,010

The publishing of Lansing's HOME-American Rescue Plan Request for Qualifications and Proposals (RFQP) includes \$1,539.251 for the creation of new Permanent Supportive Housing, \$500,000 for the creation of new Non-Congregate Shelter, \$300,000 for supportive services for the above development activities. It also includes \$139,241 for Non-Profit Operating Expense Assistance for organizations performing eligible activities for the

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HOME-ARP program in conjunction with the creation of New PSH the creation of non-congregate shelter and or supportive services. An additional \$27,848 in HOME-ARP has been made available for Capacity Building Assistance for organizations undertaking PSH with supportive housing and non-congregate shelter with supportive services. Selected projects will be required to utilize the CoC's Coordinated Entry process to fill PSH units and non-congregate shelter spaces.

The CoC shelter programs operated by Holy Cross Services (HCS), Haven House, Advent House, and Homeless Angels each have provided a small level of non-congregate sheltering using a hotel model. HCS operates annually, a hotel program the primarily houses families when there is not appropriate space in area shelters. Homeless Angels (HA), a faith-based shelter, purchased an older motel that now operates as a homeless shelter. HA serves both families and individuals and works collaboratively with the CoC. Advent House operated a time limited, hotel program in collaboration with the City of Lansing to open some additional spaces, targeted toward families and unsheltered persons, due to existing shelters being at capacity. Some shelters have worked to update congregate shelters to provide additional privacy. For example, HH completed bathroom renovations to create greater levels of family safety and privacy in semi-congregate shelter spaces. Child and Family Charities (CFC) upgraded their shelter facilities to reduce the number of youths per room to a maximum of two and provided private bathrooms.

|   | ID-8.   | Partnerships with Public Health Agencies-Collaborating to Respond to and Prevent Spread of Infectious Diseases. |   |
|---|---------|---|---|
|   |         | NOFO Section V.B.1.o.   | _ |
|   |         |   |   |
|   | Describ | be in the field below how your CoC:   |   |
| 1 | develo  | p CoC-wide policies and procedures to respond to infectious disease outbreaks; and                              |   |
| 2 | preven  | t infectious disease outbreaks among people experiencing homelessness   |   |

(limit 2,500 characters) 1843

The CoC continues to collaborate, primarily through its shelter and outreach programs, with the Michigan Department of Health and Human Services (MDHHS) and Ingham County Health Department (ICHD) to prevent and mitigate the spread of infectious disease outbreaks. The CoC collaborates with each of these state and local health care agencies to provide regular testing, vaccinations, and assistance with obtaining sanitation supplies which includes hand sanitizer, masks, and other sanitation supplies. Testing and vaccinations are made available on a scheduled basis for sheltered and unsheltered persons at multiple sites. The CoC also partnered with Michigan State University's Street Med program which coordinates with the CoC's PATH Outreach teams (Advent House) has in the past year provided additional testing and vaccination education and information about testing sites to unsheltered homeless persons. The Street Med program provides assessment and immediate non-emergent care while coordinating medical services with the ICHD's Federally Qualified Health Clinic, housed within a local low barrier shelter (HCS). The CoC works to ensure these vital relationships will continue.

ICHD has made themselves available over the past year to make spatial recommendations to prevent and mitigate the spread of infectious disease. Both agencies provide regular education and communication protocols to assist with developing CoC and agency level procedures and protocols that could effectively mitigate the spread of disease for participants and staff. When there are instances of an outbreak, ICHD helps by providing best practice recommendations to the CoC on shelter operations, outreach. Shelters have instituted

respiratory screening practices and have the ability to scale down to ensure a limited number of isolation beds are available.

| ID-8a.I Collaboration With Public Health Agencies on Infectious Diseases.                              |   |  |
|--|---|--|
| NOFO Section V.B.1.o.  | NOFO Section V.B.1.o.                                     |  |
| Describe in the field below how your CoC:  |   |  |
| 1. shared information related to public health measure   | es and homelessness, and                                  |  |
| 2. facilitated communication between public health ag  | gencies and homeless service providers                    |  |
| ensure street outreach providers and shelter and he prevent or limit infectious disease outbreaks amon | nousing providers are equipped to g program participants. |  |

#### (limit 2,500 characters) 2176 REVISED

covers 100 percent of your CoC's geographic area;

- 1- CHD has a FQHC, New Hope Clinic, housed in a local low barrier shelter (Holy Cross Services-HCS) of the COC. ICHD, HCS and Sparrow Hospital have a monthly advisory meeting to review aggregate patient usage data, shelter and patient need, challenges, successes and patient satisfaction or recommendations. ICHD and the shelter have made changes based on patient feedback, such as increased walk-in hours and flexible vaccination times on Fridays. The shelter has worked with the clinic and other shelters to help schedule vaccination appointments in 15-minute intervals the night prior for shelter residents. The clinic also works with shelter providers when the shelter staff believe someone is having a medical event that requires treatment. Staff can literally walk the patient to the clinic or assist in getting a same day appointment to address the issue. Sparrow Hospital, McClaren hospitals and ICHD also work together with housing providers to coordinate patient care.
- 2- Some shelters have made permanent changes in their physical facilities because of communications, collaborations and lessons learned with ICHD, MDHHS, and Sparrow Hospital. The changes have resulted in positive permanent impacts on practices in street outreach and in congregate settings. Changes include updates to ventilation and air flow in facilities, changes to provide more privacy, incorporation of isolation spaces and improved sanitation protocols and practices. This pandemic resulted in increased communication and collaboration between emergency management, public health, county, and city governmental agencies, the CoC and homeless and housing service providers coordinate and plan services to ensure safety and wellness of sheltered and unsheltered homeless participants. The collaboration resulted in daily sharing of information between Emergency Management and Shelter providers during the height of the pandemic. The planning and coordination also resulted in the creation of a task force to develop planning for unsheltered in encampments and a shelter overflow plan. ICHD also holds a position on the CoC Board and regularly communicates information at Network meetings.

| 1D-9.Centralized or Coordinated Entry System-Assessment Process. |  |
|--|--|
| NOFO Section V.B.1.p.  |  |
|  |  |
| Describe in the field below how your CoC:                        |  |

|   | 000 BEO 00   |
|---|--|
| 2 | uses a standardized assessment process; and  |
| 3 | is updated regularly using feedback received from participating projects and households that participated in coordinated entry |

#### (limit 2,500 characters) 2433

- 1- The Coordinated Entry System covers the entire County (100% of the geographic area). The CoC through the housing services partners with CACS rural offices and the three district courts for communicating and providing housing services to rural Ingham County. The CoC also ensures distribution of resources through the outreach teams for unsheltered and provide information countywide for housing services through library systems, MDHHS office and other locations frequented by persons experiencing or at risk of homelessness. Outlying areas are contacted regularly & are on the CoC list-serv, including law enforcement, human service agencies, 24-hour businesses, & faith-based groups for the purpose of educating and informing them of available resources. The PIT count & Homeless Awareness week events assist with outreach and cover the entire CoC geographic area.
- 2- The CoC uses a standardized assessment for intakes as part of our HMIS process and currently uses the VI-SPDAT (as mandated by MSHDA), but as part of an MDHHS pilot, is reviewing and developing another prioritization tool, which would focus on the needs of Ingham County. The CoC is working with a HUD TA to develop a more robust assessment tool to use along with the VI-SPDAT, ensuring fairness and equity with assessment and enrollment processes. The CoC is using diversion assessments primarily with youth and family services to divert participants who have safe housing options other than shelter. In the assessment and intake processes, all applicant households are triaged either by phone or in- person to assess needs. Prioritization is determined based on length of homelessness and the VI-SPDAT tool, on an interim basis. The CE Team has workgroups working on various areas including assessment, prioritization, referral, and matching applicants into available housing resources including Permanent Supportive Housing, Rapid Rehousing, VASH, or other assistance. VI-SPDAT is not used to screen participants out of eligibility for housing programs. A relational, engaging, and consistent housing first approach is used for all applicants.
- 3- The coordinated entry system (CES) processes are designed to ensure feedback from agencies, partners, and participants. The input is wrapped back into program development and regular reassessment. The information and data inform policy priorities and the appropriate flow of households in & out of the system.

000 BEQ 0000 004E40

| 1D-9a. | Program Participant-Centered Approach to<br>Centralized or Coordinated Entry |  |
|--------|--|--|
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below how your CoC's coordinated entry system:

|   | Describe in the field below how your CoC:  |
|---|--|
| 1 | reaches people who are least likely to apply for homeless assistance in the absence of special outreach;                       |
| 2 | prioritized people most in need of assistance;   |
| 3 | ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and |
| 4 | take steps to reduce burdens on people using coordinated entry   |

#### (limit 2,500 characters) 2150

- 1- The CoC makes a concerted effort through regular outreach efforts to reach the most vulnerable populations. The use of the CoCs drop-in centers and variety of free meal services allow the outreach teams improved access to those who may not engage easily otherwise. By building engagement in these environments, it makes the continuity of engagement easier in unsheltered environments. Additionally, the outreach teams along with the MSU Street Med team offers some basic needs items and utilizes peer relationships to gain access to some who may not engage on their own.
- 2- The CoC has historically incorporated the best practice of using a by name list with an interdisciplinary team meeting every two weeks to prioritize the most vulnerable among the sheltered and unsheltered homeless populations and match them with housing resources. It has historically been mandated by the State to use the VI-SPDAT as a component for prioritization. The CoC has a CE Team working with HUD TA to revise our current CE policies and protocols, including the development of a localized prioritization

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tool and stronger assessment and prioritization protocols, that ensure the most vulnerable locally are prioritized.

- 3- The CoC review data quarterly and has reviewed and analyzed data thoroughly as part of the CE system reboot. The reports derived primarily from HMIS data review the length of time from enrollment to housing; the average and median lengths of stay by housing types, gender, and race. Based on the data, the CE team is reviewing the assessment processes to ensure they are not burdensome, assess housing needs and barriers, and account for persons preference in the development of individualized housing plans. Housing barriers and in some cases family size will limit access to housing opportunities, thereby limiting the ability to consider preferences. However, it is always the applicants the housing unit is always the applicant's choice.
- 4- Based on the data, the CE team is reviewing assessment protocols to ensure they are not burdensome but gather data necessary to assist the participant obtain housing without unnecessary barriers.

| 1D-9b. | Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry-Reporting Violations. | 1 |
|--------|--|---|
|        | NOFO Section V.B.1.p.  |   |

|   | Describe in the field below how your CoC through its centralized or coordinated entry: <b>NEW QUESTIONS</b>   |
|---|---|
| 1 | affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness   |
| 2 | informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and   |
| 3 | reports any conditions or actions that impede fair housing choice for current or prospective program participants to the Jurisdictions responsible for certifying consistency with the Consolidated Plan. |

#### (limit 2,500 characters) 2481

1- The City of Lansing's most recent Analysis of Impediments to Fair Housing Choice, was completed in 2016. The City's Development Office meets monthly to analyze progress in overcoming impediments. Lansing has continued to make progress overcoming the effects of identified impediments to fair housing. Density on corridors is increasing new affordable and market rate housing development. Lansing and the CoC (CAHP) work with the Greater Lansing Association of Realtors to promote Lansing as a community of choice for homebuyers. MSU employees can utilize a downpayment assistance program to purchase housing near campus on Lansing's East Side. Lansing works MSHDA to support affordable housing developers to provide PILOTs for LIHTC projects, encouraging the development of affordable housing. The Lansing Housing Commission has converted the majority of its Public Housing Portfolio through the RAD demonstration process and have converted approximately 190 units to Projected based vouchers through the Section 19 process bring more affordable housing options to the Lansing Housing. They have been awarded several affordably housing tax credits that are currently in various stages of development. Lansing continues to support housing rehabilitation in partnership with CAHP (Capital Area Housing Partnership), providing MSHDA funded housing rehabilitation of 8-10 homes annually in designated neighborhoods. The City of Lansing continues to support the Financial

| Aр | plic | ar | ıt: | La | ns | ing | Н | ous | ing | Cc | m | miss | sion |  |  |
|----|------|----|-----|----|----|-----|---|-----|-----|----|---|------|------|--|--|
| _  |      |    | _   | _  | _  |     |   |     |     |    |   |      |      |  |  |

Empowerment Center, which provides residents with tools for debt reduction, increasing credit scores and savings accounts, and connecting individuals to banking services that are safe and affordable.

- 2- CAHP (Capital Area Housing Partnership) provides HUD certified Housing Counselors and services to CoC participants and area residents in an accessible building and offers virtual services. CAHP, the designated CHODO in Ingham, provides training to CoC funded agencies on Fair Housing protocols. All CoC funded providers ensure participants are informed of fair housing rights and responsibilities during in program enrollments.
- 3- The City of Lansing's Code Enforcement and Ingham County Land Bank are partnering to review utilization of land contracts which can be predatory.

The Fair Housing Center of SE Mid-Michigan opened a satellite office in Lansing. The City of Lansing's Code Enforcement and Ingham County Land Bank are partnering to review utilization of land contracts which can be predatory.

| 1D-10. | Advancing Racial Equity in Homelessness-Conducting Assessment. | I |
|--------|--|---|
|        | NOFO Section V.B.1.q.  |   |

| 1.1 | Has your CoC conducted a racial disparities assessment in the last 3 years?     | Yes        |  |
|-----|---|------------|--|
| 2.1 | Enter the date your CoC conducted its latest assessment for racial disparities. | 06/10/2023 |  |

# You must select a response for element 1-if you select Yes, you must enter a date in element 2 in question 1D-10.

| 1D-10a. | Process for Analyzing Racial Disparities-Identified Racial Disparities In Provision or Outcomes of Homeless Assistance. |  |
|---------|---|--|
|         | NOFO Section V.B.1.q.   |  |

|   | Describe in the field below :  |
|---|--|
| 1 | your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and |
| 2 | what racial disparities your CoC identified in the provision or outcomes of homeless assistance.                                     |

The CoC's process for analyzing whether there are racial disparities present in the access, provision, and outcomes of assistance includes the review and comparison of data from various sources. The data sources include HMIS data on demographics and outcomes that is submitted for the LSA and US Census or American Community Surveys 5-year est. data for Ingham County and for the City of Lansing. The HMIS data is broken down into different groups, such as household type, age ranges, and other pre-determined sub-populations. Those groups are delineated further by race, gender, age and compared to similar categories in the overall population estimates for the CoC. This allows for more targeted analysis of disparities beyond looking the racial identities of all people experiencing homelessness compared to the overall population.

2) In addition to the full report on racial disparities performed in 2021, in 2022 the CoC continues annual reviews to identify racial disparities. The disparities are relatively the same as last year, indicating that among Black, African America, or African (39%) and Multiple races (9%) compared to the overall population. The disparity is present for all housing components, including ES/SH/TH (Black=38%, Multiple races=10%); RRH (Black=44%, Multiple races=12%); and PSH (Black=47%, Multiple races=6%). Similar disparities continue to present across household types, including adult, youth, and family populations. The greatest disparity however is among adults in families with children including young adults (18-24) with children. In these household types, Black, African America, or Africans account for more than 50% of households experiencing homelessness, while the population represented in MI-508 geographic area is 12%.

However, our data shows that access to permanent housing and housing assistance continues to be equitable among disparate populations (Black=39%, Multiple races=10%).

| 1D-10b. | Implemented Strategies that Address Racial Disparities. | I |
|---------|---|---|
|         | NOFO Section V.8.1.q.                                   |   |

Select yes or no in the chart below  $t_0$  Indicate the strategies your CoC Is using to address any racial disparities.

| 1 | The CoC's board and decision-making bodies are representative of the population served in the CoC.   | Yes |
|---|--|-----|
| 2 | The CoC has identified steps it will take to help the CoC board and decision making bodies better reflect the population served in the CoC.                              | Yes |
| 3 | The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.   | Yes |
| 4 | The CoC has communication, such as flyers, websites, or other materials, Inclusive of underrepresented gros.   | Yes |
| 5 | The CoC Is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.                           | No  |
| 6 | The CoC is establishing professional development opportunities to Identify and invest in emerging leaders of different races and ethnicities In the homelessness sector. | Yes |

|    | 224   | <u> </u> |
|----|---|----------|
| 7  | The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.   | Yes      |
| 8  | The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity   | Yes      |
| 9  | The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.   | Yes      |
| 10 | The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.   | Yes      |
| 11 | The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.  | No       |
|    | Other (Limit 500 Characters)  |          |
| 12 | The City of Lansing continues its work on Racial Justice and Equity including DEI Trainings; a DEI Advisory Board; a Racial Justice & Equity Alliance dedicated to strategizing on how to eradicate racism and violence through fair and equitable treatment of all; including an Equitable Economic Initiatives Committee. CoC members continue to participate in the plan's development and implementation. | Yes      |

#### You must select a response for elements 1 through 11 in question 1D-10b.

| 1D-10c. Implemented Strategies that Address Known Disparities. |  |
|--|--|
| NOFO Section V.8.1.q.  |  |

Describe In the field below the steps your CoC Is taking to address the disparities Identified In the provision or outcomes of homeless assistance.

#### (limit 2,500 characters) 2429

The rate of exits to permanent housing for identified groups experience disparities was nearly equal to the overall rate of exits to permanent housing for those same group. They also had slightly shorter lengths of time homeless than the overall population.

One of the strategies identified and implemented by the CoC in 2022 was to transfer a small PSH program with a master leasing component, from serving CH adults to youth with co-occurring disorders. The program is a master leasing PSH program for young adults under the age of 24 and is linked to services provide through a SAMSHA grant serving youth experiencing substance use and mental health disorders. The CoC identified the need for PSH for young singles with co-occurring disorders, in 2021, recognizing they were having difficulty with the CoC CE eligibility requirements for PSH. They typically did not meet the chronically homeless requirement required for PSH level of services simply due to length of homelessness/age. The CoC recognized the strategy to sustain housings positively impacting future CH status among populations with the highest racial disparities. The CoC's primary youth service provider (Child and Family Charities) also administers a joint TH-RRH program for the youth population oftentimes struggles with rental history, sufficient income, and credit history to qualify without assistance. After one

year in the program, the participant may be eligible to move to a rental assistance PH program and

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ultimately to a move up voucher, that maintains the subsidy without case management.

Other strategies include the CoC expectation that housing providers to partner with area PHA's, CAHP HUD certified housing counselors and the Financial Empowerment Center as well as participating in targeted landlord engagement. The CoC has expanded its reach using print, TV, radio, and social media. It has targeted stronger engagement with persons with lived expertise and grass root organizations that represent groups that may face greater disparities in housing knowledge and opportunities. The CoC recognizes a continued need to improve workforce development resources and access to affordable childcare and is working with the regional workforce investment agency to develop better resources and partnerships in this area. The CoC partners with CMH, ICHD and Disability Advocates to help those with disabilities to better navigate housing systems.

| 1D-10d. | Tracked Progress on Preventing or Eliminating Disparities. |
|---------|--|
|         | NOFO Section V.8.1.q.                                      |

|   | Describe in the field below:  |
|---|---|
| 1 | the measures your CoC has in place to track progress on preventing or eliminating |
| 2 | the tools your CoC uses. *NEW QUESTION  |

#### (limit 2,500 characters) 1137

- 1- The CoC does an annual review of its CE system that includes reviewing access and outcomes by housing type, gender, age, and race. The rate of exits to permanent housing for identified groups experience disparities was nearly equal to the overall rate of exits to permanent housing for those same group. They also had slightly shorter lengths of time homeless than the overall population. One of the strategies identified and implemented by the CoC in 2022 to impact racial disparities was to transfer a small PSH program with a master leasing component, from serving CH adults to youth with co-occurring disorders.
- 2- The CoC uses point in time data, system performance data, Stella demographics, US Census data and data collected from people with experience in the system to analyze and monitor changes in racial disparity among the populations served. The CoC recognizes that other systems also impact racial disparities. The CoC is seeking more influence and partnership to improve education and workforce development resources for disparate populations. As well as advocating for improved support such as affordable childcare.

| 1D-11. | Involving individuals with Lived Experience of Homelessness in Service Delivery and Declslonmaking-CoC's Outreach Efforts. |  |
|--------|--|--|
|        |  |  |
|        | NOFO Section V.B.1.r.  |  |

The CoC policies and bylaws require that a Board position is dedicated to a person with lived expertise (PLE). The CoC also targets recruitment of PLE through our housing programs, outreach teams, advocacy agencies and stakeholder partnerships. The CoC continues to conduct focus groups, surveys, feedback opportunities and community forums to gather information from PLE related to their needs, experiences, and services for housing and supportive services. To support the engagement of PLE and honor the time of those participating, the CoC has budgeted funds from the CoC planning grant to reimburse PLE for the time spent providing feedback and expertise to the CoC.

| 1D-11a.IActive CoC Participation of Individuals with Lived Experience of Homelessness. |  |
|--|--|
| NOFO Section V.B.1.r.  |  |

|   | Level of Active<br>Participation  | Number of People<br>with Lived<br>Experience Within<br>the Last 7 Years or<br>Current Program<br>Participant | Number of People<br>with Lived Experience<br>Corning from<br>Unsheltered<br>Situations |
|---|---|--|--|
| 1   | Included in the decision making processes related to addressing homelessness. | 7  | 4  |
| 2.  | Participate on CoC committees, subcommittees, or workgroups.                  | 7  | 4  |
| Included in the development or revision of your CoC's local competition rating factors. |   | 4  | 2  |
| Included in the development or revision of your CoC's coordinated entry process.        |   | 63   | 37   |

# You must enter a value of '0' or more for elements 1 through 4 in both columns in question 1D-11a.

| 1D-11b. | Professional Development and Employment Opportunities for individuals with Lived Experience of Homelessness. |  |
|---------|--|--|
|         | NOFO Section V.B.1.r.  |  |

# MI-508 CoC

#### (limit 2,500 characters) 758

The CoC connects all interested participants with CAMW! (Capital Area Michigan Works). CAMW! Offers

- a. Area job opportunity listings via in-person, online through Pure Michigan Talent Connect, social media, and job finder groups.
- b. Help with interview preparation workshops/classes.
- c. Job coaching and funding for classroom and
- d. On-the-job- training based on eligibility through the Workforce Innovation and Opportunity Act (WIOA).
- e. New American Resources supporting refugees and virtual classes for adult English language learners.
- f. A youth mentorship program
- g. Assistance applying for unemployment insurance claims.

The CoC also links participants to the MRS (Michigan Rehabilitation Services) which develops work solutions for persons with disabilities.

| 1D-11c.I | Routinely Gathering Feedback and Addressing Challenges of individuals with Lived Experience of Homelessness. |  |
|----------|--|--|
|          |  |  |
|          | NOFO Section V.B.1.r.  |  |

|   | Describe in the field below:   |
|---|--|
| 1 | How your CoC routinely gathers feedback from people experiencing homelessness;   |
| 2 | how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG programs; and Q1 AND Q2 MADE INTO 2 QUESTIONS, PREVIOUSLY1 |
| 3 | the steps your CoC has taken to address challenges raised by people with lived experience of homelessness  |

#### (limit 2,500 characters) 1699

- 1. The CoC has significantly increased its work with PLE (People with Lived Expertise). It recruits people to be active on its Board as well as in various committees and workgroups including Strategic planning, Finance and Network committees. The CoC reimburses them for their expertise from the CoC planning grant budget, at a competitive wage. The CoC also conducts open forums for PLE and stakeholders and focus groups throughout the community to gather input from PLE.
- 2. The CoC providers have monthly engagements with Shelter and RRH participants to gather information by surveys and feedback forms. Shelters and Transitional housing providers conduct weekly housing meetings to obtain information. Additionally, some CoC and ESG providers have feedback forms and boxes placed in central locations where participants congregate. The boxes are reviewed weekly and sent to a centralized location for evaluation. Others provide an electronic link to participants and stakeholders to complete an online survey. The survey results go to a central data base and is reviewed at team meetings.

3. The CoC Executive Committee reviews all complaints, grievances or concerns raised through the CoC website, by email or through the grievance process. All concerns begin with a thorough review, an interview with the person(s) with lived experience, a meeting with the agency or review of agency grievance processes relative to the concern and relevant agency policies. The CoC may facilitate a meeting with the persons with lived experience and the agency. The CoC may request changes in policies or program design as part of the resolution if the change will result in improved services or program systems.

#### 1D-12.Increasing Affordable Housing Supply.

#### NOFO Section V.8.1.t.

Describe In the field below at least 2 steps your CoC has taken In the past 12 months to engage city , county, or state governments that represent your CoC's geographic area regarding the following

- 1. reforming zoning and land use policies to permit more housing development; and
- 2. reducing regulatory barriers to housing development.

#### (limit 2,500 characters) 1283

- 1. The CoC has engaged the City of Lansing in multiple major steps in the past year.
  - a. By advocating and supporting the City and State's participation in a \$5 million mixed-use, mixed income, including PSH, with CAHP, the local CHODO. The LITAC project will bring 76 affordable apartments to Lansing, with 2 floors of commercial space including affordable childcare center and a community resource center. The project is renovating a historic middle school building in the heart of the city.
  - b. By advocating and supporting rezoning for a special land use permit to operate a larger sheltered care facility for serving homeless adults. By developing this site, it will create increased and more suitable for families as well.
- 2. The CoC is an active participant and has taken a leadership role in the newly developed Regional (Tri-County) Housing Partnership. The partnership consists of 40+ organization across multiple sectors including developers, government, non-profits, hospital/healthcare, and private businesses that are actively engaging in solutions focused planning in three primary areas:
  - a. Existing and new housing stock development strategies
  - b. Preventing and ending Homelessness
  - c. Housing ecosystem, equity, racial justice, homeownership, communication, and education

# 1E. Project Capacity, Review, and Ranking-**Local Competition**

 $\mbox{HUD}$  publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| I            | Web Posting of Your CoC's Local Competition Deadline-Advance Public Notice.                             |           | I |
|--------------|---|-----------|---|
| -1.          |   |           |   |
|              | NOFO Section V.B.2.a. and 2.g.  |           |   |
|              | You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen. |           |   |
|              |   | _         |   |
| 1. E<br>sub  | nter your CoC's local competition submission deadline date for New Project applicants to mit their      | 8/28/2023 |   |
| ļ r          | project applications to your CoCmeaning the date your CoC published the deadline.                       |           |   |
| 2. E<br>proj | inter the date your CoC published the deadline for Renewal Project applicants to submit their ect       | 8/28/2023 |   |
| a            | applications to your CoC's local competition-meaning the date your CoC published the leadline.          |           |   |
| Υ            | ou must enter a date in elements 1 and 2 in question 1E-1.  | •         |   |

| 1E-2. | Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NO O criteria below. |  |
|-------|---|--|
|       | NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.   |  |

you must upload the Local Competition Scoring Tool attachment to the 4B Attachments Screen.

Select Yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition.

| 1 | Established total points available for each project application type.   | Yes |
|---|---|-----|
| 2 | At least 33 percent of the total points were based on objective criteria for the project application (e.g. cost effectiveness, timely draws, utilization rate, match leverage), performance data of population served (e.g., PSH, RRH)  | Yes |
| 3 | At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).  | Yes |
| 4 | Provided points for projects that addressed specific severe barriers to housing and services.   | Yes |
| 5 | Used data from comparable databases to score projects submitted by victim service providers.  | Yes |
| 6 | Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. | Yes |

#### You must select a response for elements 1 through 6 in question 1E-2.

| 1E-2a | Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2, along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. |
|-------|--|
|       | NOFO Section V.B.2.a, 2.b., 2.c., and 2.d.   |

<u>You</u>

must upload the Scored Forms for One Project attachment to the 4B. Attachments

Screen. Complete the chart below to provide details of your CoC's local competition:

Project: CoC Registration and Application FY 2023

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| 1. What were the maximum number of points available for the renewal project form(s)? | 113    |  |
|--|--------|--|
| 2. How many renewal projects did your CoC submit?                                    | 10     |  |
| What renewal project type did most applicants use?                                   | PH-PSH |  |

#### You must provide a response for elements 1 through 3 in question 1E-2a.

| 1E-2b. | Addressing Severe Barriers In the Local Project Review and Ranking Process. |  |
|--------|---|--|
|        | NOFO Section V.B.2.d.   |  |

|   | Describe in the field below:  |
|---|---|
| 1 | how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;   |
| 2 | how your CoC analyzed data regarding how long it takes to house people in permanent housing;  |
| 3 | how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and |
| 4 | considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.  |

#### (limit 2,500 characters) 2455

- 2- Answer for questions 1 and 2: The CoC HMIS/APR reports were used to examine data quality, number of persons served, exiting into, or maintaining permanent housing, maintaining, or increasing income, length of stays, length of time to move participants into housing, and returns to homelessness. Additional reports were utilized to cross-reference data; to examine data quality and other areas listed previously. For victim service provider's an APR report from their comparable database was used to evaluate and score performance for their housing application. All performance data was reviewed for the same 12-month time frame. In addition to the performance data scoring, applicants provided narrative descriptions of how their project contributes to improving overall system performance.
- 3- Severity of needs and vulnerabilities were considered in the scoring/ranking process by assigning more points to projects that targeted higher need populations such as people experiencing CH or other priority populations with greater severity of needs, as demonstrated by participants with longer lengths of time in homelessness or people with higher average severity scores using the VI-SPDAT scores and other risk factors. Projects not targeting higher needs populations received fewer points in the section. Project type was considered to prioritize projects that serve priority types or populations. PH projects are prioritized receiving more points. Maximum points were awarded to PSH projects dedicated to serving chronically homeless.
- 4- Applicants had to explain challenges and performance impacts that result from working with highest needs clients. This allows projects serving higher needs populations points that they may have missed because of lower performance compared to projects not serving the same populations. Applicants had to explain how

participant barriers impacted the project's performance and how they work to overcome barriers. Applicants had to explain how they consider history of victimization/abuse, domestic violence, sexual assault, childhood abuse, criminal histories, chronic homelessness, low or no income, racial or gender discrimination/disparities, and current or past substance abuse. The CoC wanted to give applicants to ability to explain potential performance concerns and award additional points to the projects that target those with the greatest needs or with project models were best suited to meet those needs.

| 1E-3. | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process. |  |
|-------|--|--|
|       | NOFO Section V.B.2.e.  |  |

|   | Describe in the field below:  |
|---|---|
| 1 | how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;   |
| 2 | how your CoC Included persons of different races and ethnicities, particularly those over-represented in the local homelessness population In the review, selection, and ranking process; and   |
| 3 | how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the Identified barriers. |

#### (Limit 2,500 characters) 2397

- The CoC publicized the local Committee meeting charged annually to review local project applications, prior
  to administering local competitions. The CoC conducted intentionally targeted recruitment effort seeking
  inclusion by those over-represented in CoC participants. The effort resulted in 30% representation for
  participation in review and revision of the local project applications. The input and recommendation for
  revisions included representation from overrepresented populations, including both the Black, African
  American and Hispanic communities.
- 2. The CoC again widely publicized the local CoC competition and competition calendar, inviting participation in the scoring and ranking processes from all populations, including those over-represented. The CoC continued intentionally targeted recruitment for participation in the applicant scoring and ranking process. The input and voting process included 40% representation, among rankers/scorers, from overrepresented populations, including both the African American and Hispanic communities.
- 3. Each scorer/ranker, including from overrepresented populations and those with lived experience, brought their own skills and perspectives to the experience of scoring and ranking projects. Scorers maintained a person-centered and housing 1<sup>st</sup> approach as they were reviewing project applications. Applicants were scored based on their project's ability to:
  - a. make program changes to address racial disparities.
  - b. recognize and develop strategies to eliminate racial and gender disparities.
  - c. provide specific examples of how racial equity is addressed in the project.

MI-508 CoC

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All scorers sent their responses to the CoC, and scores were compiled. Scorers and rankers, which excluded the agencies applying for funds, were provided information related to program performance by the Lead HMIS Agency. Ranking occurred in a public meeting, where all projects' scores were compiled and presented based on an average of each project's cumulative scores including the scoring of program performance questions. Productive discussion among the rankers, including those from overrepresented populations and people with lived experience. Discussion led to a consensus recommendation to the CRHC Board for ranking. The Board, which also has members representing over-represented populations, after further discussion approved the ranking without changes.

#### 1E-4.Reallocation-Reviewing Performance of Existing Projects.

#### NOFO Section V.B.2.f.

|   | Describe in the field below:  |
|---|---|
| 1 | your CoC's reallocation process, Including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;                 |
| 2 | whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year; |
| 3 | whether your CoC reallocated any low performing or less needed projects during its local competition this year; and   |
| 4 | why your CoC did not reallocate low performing or less needed projects during its local competition this year, If applicable.   |

#### (limit 2,500 characters) 2288

- 1- Performance Review reallocation (CoC) considers reallocation routinely, during performance review meetings with the CoC Board. This process includes a review of HUD priorities, fidelity to the project model, gaps analysis of homeless populations & types of housing & services available, HMIS outcomes data, PIT & HIC counts & data trends over time to identify emerging needs, threshold review and spend-down, current CoC & ESG funded programs and efficacy, and whether projects continue to address needs of the CoC's prioritized subpopulations. The decision to reallocate funding is a function of the CoC Board. All CoC funded agencies are encouraged to attend these meetings to address concerns and to provide plans to address deficient performance. Several project grants required transfers to new recipients in the middle of the grant terms during this past year and reallocation decisions were made to allow the new grant recipients to better tailor the projects to their strengths, target populations, and operations.
- 2- No. There are no projects recommended for reallocation however, the CoC did identify three lower scoring PSH projects. The CoC and applicant have had multiple conversations. These discussions have also included numerous conversations with the local HUD office. The CoC and applicant have made requests to adjust the project budgets by increasing supportive services dollars. However, this was not approved and the CoC is aware that the applicant has agreed to continue administering the project and seeking additional support but may need to transfer or withdraw from operating the programs next year, resulting in a possibility of reallocation decisions in next year's competition.
- 3- No projects were identified as less needed during the local competition. However, the CoC's ranking does reflect the need for additional funds to support, expand and enhance the Coordinated Entry System.
- 4- The three of the projects identified in question #2, are older PSH programs, impacting nearly 100 tenants that were primarily chronically homeless at program enrollment. The CoC is actively working with the applicant to assist with resolving issues and will further analyze and review additional solutions prior to making the decision to reallocate the projects.

|        |   | <del></del> |
|--------|---|-------------|
| 1E-4a. | Reallocation Between FY 2018 and FY 2023. |             |
|        | NOFO Section V.B.2.f.                     |             |

Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023? NO

#### You must select a response for question 1E-4a.

| <b> </b> 1E | Projects Rejected/Reduced-Notification Outside of a-snaps.                                      |  |
|-------------|---|--|
|             | NOFO Section V.B.2.g.   |  |
|             | You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments |  |

| 1 | Did your CoC reject any project application(s) submitted for funding during its local competition?  | No  |
|---|---|-----|
| 2 | Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?  | No  |
| 3 | Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition   | N/A |
| 4 | If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, If you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023. | N/A |

# You must select a response for element 1 and element 2 - if you select Yes, you must enter a date in element 4 in question 1E-5.

| 1E-5a. | Projects Accepted-Notification Outside of e-snaps.  |  |
|--------|---|--|
|        | NOFO Section V.B.2.g.   |  |
|        | You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen. |  |

Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listing In writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter O /28/2023.



### You must enter a date in question 1E-Sa.

| 1E-5b. | Local Competition Selection Results for All Projects.   |  |
|--------|---|--|
|        | NOFO Section V.B.2.g.   |  |
|        | You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen. |  |

#### Does your attachment include:

- 1. Project Names
- 2. Project Scores
- 3 Project accepted or rejected status
- 4. Project rank- if accepted
- 5. Requested funding amounts; and
- 6. Reallocated funds.

#### You must provide a response in question 1E-Sb.

| 1E-5c. Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline. |   |  |
|--|---|--|
|  | NOFO Section V.B.2.g. and 24 CFR 578.95.  |  |
|  | You must upload the Web Posting-CoC-Approved Consolidated Application attachment to the 4B. Attachments |  |

| Application on the CoC's website or partner's website-which included:  1. the CoC Application; and 2. Priority Listings for Reallocation forms and all new, Renewal, and Replacement Project Listings. |
|--|
|--|

You must enter a date in question 1E-Sc.

| Project: CoC Registration and Application                   | MI-508 CoC  |  |
|---|---|--|
| 1E-5d.  | Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website. |  |
|   | NOFO Section V.B.2.g.   |  |
|   | You must upload the Notification of CoC- Approved Consolidated Application attachment to e 4B. Attachments                  |  |
| Enter the date your CoC notifi approved Consolidated Applic | 00/20/2020  |  |

You must enter a date in question 1E-5d.

# 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalls; and

- Frequently Asked Questions

|   | HMIS Vendor. Not Scored-For Information Only |                |          |  |  |
|---|--|----------------|----------|--|--|
| Enter the name of the HMIS Vendor your CoC Is currently using.  WellSky |  |                |          |  |  |
|   | You must enter a response in o               | question 2A-1. |          |  |  |
| 2A-2.   | HMIS Implementation Coverage Area.           |                |          |  |  |
|   | Not Scored-For Information Only              |                |          |  |  |
| elect from the drop dow   | n menu your CoC's HMIS coverage area.        | State          | wide     |  |  |
|   | You must select a response for               | question 2A-2  |          |  |  |
|   | LUO D. de Outoute et au la LUDY              |                |          |  |  |
| 2A-3.   | NOFO Section V.8.3.a.                        |                |          |  |  |
|   |  |                | <u>-</u> |  |  |

#### You must enter a date in question 2A-3.

| 2A-4. Comparable Database for DV Providers-CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers. |                       | 1 |
|--|-----------------------|---|
|  | NOFO Section V.8.3.b. |   |

| 1 | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data In HMIS comparable databases;                     |
|---|--|
| 2 | state whether DV housing and service providers in our CoC are using a HUD-compliant comparable database-compliant with the FY 2022 HMIS Data Standards; and NEW QUESTION |
| 3 | state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.   |

#### (limit 2,500 characters) 1505

- 1. The CoC and the HMIS Lead Agency collect data from the DV housing and service provider which receives funding through the CoC grant competitions. The data is collected regularly reviews data quality, outcomes reporting. The CoC reviews 27+ aggregate DV data reports on a semi-annual basis. The data analysis completed by the DV provider and the Lead HMIS Agency helps to research service gaps, trends, best practices, and areas where services may be strengthened between the CoC and DV partnerships. The HMIS Lead works with the DV provider on ESG reporting for CAPER submissions and reviews APR submissions, and by doing so, ensures that their database can generate HUD reporting formats and collects the necessary data elements to meet the reporting requirements. Information is shared about what is required of an HMIS comparable database and the agency confirmed their ability to comply with the standards. EVE partners with the CoC to share aggregate data reporting as needed/requested by the CoC. Its databases are comparable to the CoC HMIS system.
- 2. The DV data is stored and tracked in a separate data system, called Empower DB. Empower DB is recognized a being HUD compliant, as a cloud-based data system, providing,
  - a. zero-knowledge encryption,
  - b. giving additional data protection against data breach and
  - c. ensuring access to only the DV provider.
- 3. Our CoC is compliant with the up-to-date HMIS Data Standards and has fully incorporated the HMIS Data Standards into our CoC Policy Manual.

| 2A-5. Bed Coverage Rate-Using HIC, HMIS Data-CoC Merger Bonus Points. |  |
|---|--|
| NOFO Section V.B.3.c. and V.B.7.                                      |  |

Enter 2023 HIC and HMIS data in the chart below by project type:

**Applicant:** Lansing Housing Commission **Project:** Coe Registration and Application FY

| Project<br>Type                            | Total Year-<br>Round Beds in<br>2023 HIC | Total Year-<br>Round Beds<br>In HIC<br>Operated by<br>Victim Service<br>Providers | Total Year-<br>Round Beds<br>in HMIS | HMIS Year-<br>Round Bed<br>Coverage Rate |
|--|--|---|--------------------------------------|--|
| 1. Emergency Shelter (ES) beds             | 456                                      | 22  | 478                                  |  |
| 2. Safe Haven (SH) beds                    | 18                                       | 0   | 18                                   |  |
| 3. Transitional Housing {TH) beds          | 40                                       | 0   | 40                                   |  |
| 4. Rapid Re-Housing (RRH) beds             | 98                                       | 20  | 98                                   |  |
| 5. Permanent Supportive Housing (PSH) beds | 466                                      | 0   | 286                                  |  |
| 6. Other Permanent Housing (OPH) beds      | 18                                       | 0   | 18                                   |  |

# You must enter a value for elements 1 through 6 in all three columns. If the project type does not exist in your CoC, enter '0' in all three columns for that project type.

| 2A-5a.l | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.               |
|---------|--|
|         | NOFO Section V.B.3.c.  |
|         |  |
|         | For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe: |
| 1       | . steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85          |
|         | percent for that project type; and   |
| 2       | 2. how your CoC will Implement the steps described to increase bed coverage to at least 85 percent.          |

#### (limit 2,500 characters) 1287

 Our only deficiency for PSH beds. This is because of HUD VASH voucher beds. Our software provider, WellSky, has experienced complications with the HUD VASH data import/export tool. Our CoC believes that if the data were incorporated, we would be at 100% utilization for PSH beds.

The HUD VASH bed information import/export tool was expected to be made available by the 2021 HIC submission deadline. However, that was not the case, and the tool is still not available as of 2023. The lead agency of the statewide implementation, which is the liaison between CoC's and the software provider, has indicated there is nothing the local level CoC can do to fix the issue; the issue is solely with the software provider. We are eagerly awaiting the solution so that the HUD-VASH data can be integrated into the HMIS database.

2. Once the date is announced for the integration tool's availability, the local HMIS Lead will work with the local VA contact to establish a process to securely transmit the HOMES data to the HMIS lead for import to the HMIS database on a regular basis, at least annually. This conversation started as we approached the 2021 HIC data collection process but has been put on hold as a result of the delay with the software provider and remained on

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hold as of 2023.

| <u> </u> 24 | Longitudinal System Analysis (LSA) Submission in HDX 2.0. 2A-6. |  |  |
|-------------|---|--|--|
|             |   | NOFO Section V.B.3.d.  |  |
|             |   | You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen. |  |

You must select a response for question 2A-6.

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# 28. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

#### 28-1., PIT Count Date.

NOFO Section V.B.4.a

Enter the date your CoC conducted its 2023 PIT count.

01/24/2023

#### You must enter a date in question 28-1.

| 28-2. | PIT Count Data-HDX Submission Date. |  |
|-------|-------------------------------------|--|
|       | NOFO Section V.B.4.a                |  |

Enter the date your CoC submitted its 2023 PIT count data in HDX

04/28/2023

#### You must enter a date in question 28-2.

| 2B-3. | PIT Count-Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count. |  |
|-------|---|--|
|       | NOFO Section V.B.4.b.   |  |

|   | Describe in the field below how your CoC:   |
|---|---|
| 1 | engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;   |
| 2 | worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and |

3 included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count

#### (limit 2,500 characters) 1099

- 1- The youth service providers and school district representatives are active members of the CoC and engage in the PIT count planning process each year. Child & Family Charities, a youth-specific service provider, has a youth-targeted outreach team whose involvement in the PIT planning is integral to the success of the count. They do outreach year-round and regularly share information with other outreach providers in addition to their annual participation in the PIT count.
- 2- Also, the Youth Action Council, which meets monthly, were involved in planning, strategizing, and identifying targeted locations where youth are known to congregate. CFC participated directly in the PIT count targeting areas identify by youth where youth may congregate.
- 3- CFC staff, which included a paid staff member who is a youth with lived expertise, participated the night of the count. Also, the Youth Action Council, which meets monthly, were involved in planning, strategizing, and identifying targeted locations where youth are known to congregate.

| 28-4.PIT Count-Methodology Change-CoC Merger Bonus Points. |  |
|--|--|
| NOFO Section V.8.5.a and V.8.7.c.                          |  |

|   | In the field below:  |
|---|--|
| 1 | describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;       |
| 2 | describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and |
| 3 | describe how the changes affected your CoC's PIT count results; or   |
| 4 | state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.  |

#### (limit 2,500 characters) 1891

1- One change that impacted the PIT, was the inclusion of use of non-congregate hotel space to accommodate vulnerable unsheltered households, the addition of a HMIS bin to account for this change, and the increasingly critical role of street outreach workers to identify and address safety needs timely. The CoC outreach team (Advent House) in partnership with the City of Lansing initiated additional temporary shelter via hoteling during cold weather, which included the period of the PIT and supplemented the CoC's ability to serve and count those experiencing homelessness. The participants were included in the PIT. Most persons were unsheltered homeless individuals located by the street outreach team, during Michigan's severe cold weather period, prior to the actual PIT count date. It was reported that eighty percent (80%) were disabled adults who struggled with navigating congregate shelter environments due to disabilities and advanced age. Also, five percent (5%) indicated that they were first-time homeless. The CoC recognized that older, disabled adults were contributing to the increase in first-time homeless.

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2- The MI-508street outreach is linked by a well-established partnership with Housing Services Mid-Michigan (Eaton County) through a regional SAMHSA PATH Outreach Program, which serves Eaton and Clinton Counties. That partnership requires very specific tracking in the HMIS system for services to individuals with SMI and SUD issues. The data is included with HMIS, but it was significantly expanded to include those who are unsheltered and may not experience those specific issues. The demands of increase and partnership have resulted in expansion and refined our HMIS data tracking.

3- <u>Includes answers to questions 3 and 4:</u> The changes have resulted in a better quality of data for persons experiencing homelessness, especially those that the CoC does not have prior experience of serving.

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# 2C. System Performance

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HUD publishes resources on the HUD gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

  - 24 CFR part 578; FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| 2C-1.   Reduction in the Number of First time Homeless-Risk Factors Your CoC Uses. |  |
|--|--|
| NOFO Section V.8.5.b.  |  |

|   | In the field below:  |
|---|--|
| 1 | describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;  |
| 2 | describe your CoC's strategies to address individuals and families at risk of becoming homeless; and   |
| 3 | provide the name of the organization or position title that Is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness or the first time |

#### (limit 2,500 characters) 1,833

Our community has experienced an increase of 4% from 2021 of people who indicate they are first time homeless and 10% increase from 2020. Prior to 2021 the number was consistent annually. However, 2021 and 2022 have seen incremental increases yearly. A person is considered homeless for the 1st time if they had no interaction with the CoC's homeless system for at least 24 consecutive months.

- 1- Risk factors used to identify persons experiencing homelessness for the first time are a) those whose have very low income (30% or less AMI) AND have one of the following characteristics. b) persons with access to housing choice vouchers, persons with children or persons fleeing domestic violence or persons with a disability, or from BIPOC or LGBTQ+ communities, or persons with history with the criminal justice systems.
  - 2- A prevention services work group was developed in 2021 to monitor available prevention services and funding resources; monitor the demand for prevention services; and to develop monitoring and prioritization systems for prevention cases. The group meets regularly and considers housing arrearages for renters, homeowners, utility arrearages. The CoC collaborates weekly to monitor and prioritize prevention cases with the Eviction Diversion Facilitator of 54-A District Court (Lansing, the largest regional district court). A partnership between the Court, Legal Services and HARA is vital to prioritizing this case for assistance with the approach of preventing new cases of homelessness. The City of Lansing ESG allocation was approved by the CoC to increase legal services and mediation funds to assist with keeping people housed.
  - 3- The CoC's Continuous Quality Improvement and Strategic Planning Committees are charged with

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making strategy recommendations to the CoC Board to reduce 1st time homelessness.

| 2C-1a. | Impact of Displaced Persons on Number of First time Homeless. |  |
|--------|---|--|
|        | NOFO Section V.B.5.b  |  |

Was your CoC's Number of First time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

| 1 | Natural disasters?                                     | No  |
|---|--|-----|
| 2 | having recently arrived in your CoC's geographic area? | Yes |

You must select a response for elements 1 and 2 in question 2C-1a. If you select Yes for either response, you must save the page and provide a narrative response in the text field that displays below your yes response after you save the page.

- The CoC had 200+ Afghan refugees enter the community. The first time homeless for Ingham County were supported with sheltering and housing resources in 2021 and 2022.
- The CoC has noticed an increase of people to the shelter system that are coming from outside the MI-508 geographic area.

| 2C-2. | Length of Time Homeless-CoC's Strategy to Reduce. | I |
|-------|---|---|
|       | NOFO Section V.B.5.c.                             |   |

|   | In the Field Below:  |
|---|--|
|   |  |
| 1 | describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;   |
| 2 | describe how your CoC Identifies and houses individuals and persons in families with the longest lengths of time homeless; and   |
| 3 | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. |

(limit 2,500 characters) 2598

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- 1- CoC strategies include:
  - a. Increased training for housing providers, including trauma informed care, housing first, better use of fair housing to impact outcomes, improving youth, DV survivors, LGBTQ+ services and developing strategies to the impact of racial disparities.
  - b. Inclusion of best practices to expand landlord engagement and their willingness to work with CoC participants, despite housing barriers.
  - Continuation of integration between housing providers and financial management resources helping participants succeed as tenants including budgeting/cost analysis. Increased integration between program participants and housing counselors
  - d.
  - Participation in a Regional Housing Planning Workgroups for affordable housing strategies,
  - Continuation of engagement and advocating with landlords to accept housing choice vouchers as a form of income to be counted toward total income calculations.
  - Working with participants to proactively identify potential tenant screening barriers and providing active assistance locating safe, affordable permanent housing.
  - h. Shelters have adopted stronger housing focus by:
    - i. Continuation and revision of standardized housing plans to assist moving from shelter to
    - ii. Participating in shelter coordination meetings with coordinated entry committee and placing persons on the By Name List to better address barriers such as getting birth certificates, applying for benefits, identifying housing, completing rental applications, credit/background/criminal background checks - all using trauma-informed, clientcentered approaches.
    - iii. CES & shelters collaboration to revise and update landlord "lists" that are provided to clients. Shelters are reviewing monthly metrics about inflows and outflows and holding regular conversations with shelter guests about housing and progression in their housing plan.
    - CQI regularly reviews data on LOT homeless to identify trends within emergency shelter, transitional housing, and street outreach programs.
- 2- The Outreach team pro-actively identifies street homeless, often CH or those nearing CH status with longer LOT in homeless. All are screened and prioritized at the CES/Shelters for longest time homeless and most severe services needs and CPD-16-11 Orders of Priority. The CES verifies LOT, uses a By-Name-List, makes referrals to available RRH and PSH.
- 3- CRHC CoC Continuous Quality Improvement Committee (CQI), the CoC Coordinated Entry Committee, the CoC By-Name-List committee, and CoC Board.

| <u>2</u> C-3 | Exits to Permanent Housing Destinations/Retention of Permanent Housing-CoC's Strategy |  |
|--------------|---|--|
|              | NOFO Section V.B.5.d.   |  |

|   | In the Field below:   |
|---|---|
| 1 | describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe evens, transitional housing, and rapid rehousing exit to permanent housing designations; |
| 2 | describe your CoC's strategy to increase the rate that individuals and persons In families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and         |
| 3 | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.                   |

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#### (limit 2,500 characters) 1900

- 1- Local shelters participate in 'Shelter Coordination Meetings' collaborating to improve exits from shelters to housing. The CoC, inclusive of the shelter system, has adopted a low-barrier, housing-focused model to improve and better prioritized integration of high acuity and unsheltered homeless households into the CoC's systemic response to homelessness. Additional strategies include: training housing providers, including shelters on trauma informed, client-centered housing plans, intensive and progressive engagement to establish connections with hard-to-reach persons, By Name List case review, Coordinated Entry System making specific referrals according to needs and eligibility, and improving matching with available resources and improving the availability of landlord "lists" to identify housing leads, improved linkages to benefits and especially employment programs, and develop and support follow-up for post housing stability planning.
- 2- Strategies include case management to connect participants with resources to maintain housing, identification of housing retention barriers, need for employment or disability benefits/services, low-cost child-care. The By Name List committee (BNL) reviews long-term and high acuity cases to generate solutions and enlists help addressing barriers. Standardize landlord engagement by developing better request alerts from landlords about late or unpaid rent statuses. Success with families requires more integrated strategies with DV partners, MDHHS, schools, and landlords while increasing engagement with CMH for youth MH services. Helping people to identify affordable and continuing to prioritize persons in public housing with a history of homelessness for post housing case management. Continuing success in retention in PSH.
- 3- CRHC CoC Continuous Quality Improvement Committee (CQI), the CoC Coordinated Entry Committee, and CoC Board.

| 2C-4. | Returns to Homelessness-CoC's Strategy to Reduce Rate. | I |
|-------|--|---|
|       | NOFO Section V.B.5.e.                                  |   |

|   | In the Field Below:  |
|---|--|
| 1 | describe your CoC's strategy to Identify individuals and families who return to homelessness;  |
| 2 | describe your CoC's strategy to reduce the rate of additional returns to homelessness; and   |
| 3 | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate indlVlduals and persons in families return to homelessness. |

#### (limit 2,500 characters) 2466

1- CE screening is designed to capture demographics, housing needs and barriers. The screening includes questions about current housing status and housing history to identify people who are returning to homelessness. In addition to current assessment tools, the CE Team is developing a tool to better assess and prioritize based on local needs. Tools are focused on assisting strategizing trends affecting specific sub-populations. Housing providers identify participants in jeopardy of eviction or returning to homelessness. Targeted case management is scheduled with identified participants and landlords to see if evictions can be avoided. People are encouraged to call CoC providers before they lose their housing. If a client has experienced homelessness in the past and is utilizing prevention services, the CE Prevention teams have checkup calls for 90 days to monitor client progress. For those identified as in danger of returning to homelessness, rapid intervention is made to attempt to mitigate and prevent returns. Rehouse individuals, when losing housing cannot be avoided.

- 2- The HARA team works with local shelters, including DV service providers, to assess and assist with screenings for housing choice vouchers. MSHDA, the largest PHA has a homeless preference for its housing choice voucher waitlists. Street outreach teams meet unsheltered people and work with the HARA team to ensure their inclusion on the housing choice voucher waitlists, the by name list and any other eligible housing resource. Other strategies include ensuring participants are familiar with mainstream resources/services that address their basic needs (SNAP/TANF- cash assistance, food, clothing, rent, utilities, medical care, childcare, employment services, educational resources, substance use, mental health, financial literacy, and prevention). Ongoing assessment of housing barriers & "step-down" case management for clients exiting housing services and focus on eviction prevention for public housing. Eviction diversion coordination between legal services, the HARA and the district courts identifies people facing eviction, referring them to the HARA and prevention resources. The CoC educates "at-risk" people about mainstream programs through awareness events and agencies.
- **3-** Quarterly CQI reports to CoC Board focusing on KPI measures. The CQI Committee is overseen by the CoC Board and collaborates closely with Strategic Planning, and the CE BNL Committee.

| 2C-5. | Increasing Employment Cash income-CoC's Strategy. | I |
|-------|---|---|
|       | NOFO Section V.B.5.f.                             |   |

|   | In the Field Below:  |
|---|--|
| 1 | describe your CoC's strategy to access employment cash sources;  |
| 2 | describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and |
| 3 | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment                                  |

#### (limit 2,500 characters) 1928

1- Strategies to increase earned income include: Housing plans that have job/income /financial literacy goals, "warm hand-offs" to One-Stop employment centers, MI Talent Connect, Peckham, Inc. (vocational rehab), youth job programs, community colleges, training programs, job application help, literacy programs, hiring homeless persons, link to volunteer work, referrals to GED, ESL, or refugee services, transportation assistance, counseling, education and providing resource opportunities to participants. Life skills education takes place within TH, PSH programs which can be a precursor to employment. Vouchers to local thrift shops and "community closets" are used to help people acquire work attire or clothing for interviews. Case managers are expected to connect participants to employment and education resources including case managers who help with applying for jobs, creating resumes, and teaching soft skills to help maintain employment. Participants are referred to Peckham Vocational Industries, PAR Rehab vocational rehabilitation or a variety of temp agencies. based on participant interests and abilities. These resources can help connect people with disabilities to part-time employment opportunities.

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2- CoC provides a "warm hand-off' to mainstream agencies such as Michigan Works!, Michigan Rehabilitation Services, Aging & Disability Resource Centers (ADRC), Independent Living Centers, AAAs, AARP, SOAR, and Community College programs which offer resources, support, and skills development to people needing employment services. Services and referrals are provided to develop and improve soft skills that lead to promotional opportunities. CoC agencies have VA, homeless subcontracts to assist in job searches. Many of these agencies above are CoC members, attending and presenting their resources/opportunities at Network meetings.

3- The CRHC CoC Board and all homeless providers and mainstream agencies.

# 2C-5a. Increasing Non-employment Cash income-CoC's Strategy NOFO Section V.B.5.f.

in the field below:

| 1. | describe your CoC's strategy to access non-employment cash Income; and   |
|----|--|
| 2. | provide the organization name or position title that is responsible for overseeing your CoC's strategy to Increase non-employment cash income. |

#### (limit 2,500 characters) 2433

- The primary strategy for increasing non-employment income when work is not an option is to apply for SSI/SSDI benefits. Two specific legal clinics, specializing in assisting homeless and low-income individuals, come on-site to homeless and housing providers to help people apply for disability income and represent them in hearings and appeals to secure benefits. Those eligible for SSI/SSDI also apply for State Disability Assistance. PATH, DV provider and four other agencies, including CMH, two shelters and the HARA also have SOAR trained staff to help people access SSI/SSDI benefits. VA and County staff are locally available to assist veterans access VA benefits. For families, particularly single-parent households, parents are encouraged to file for Child Support to increase income. Families with children are also encouraged to apply for TANF assistance. The Veteran's Housing Program works to connect eligible veterans to VA and other veteran-specific resources. A major identified barrier to access to non-employment income is a lack of state or federally issued identification documents. To address this, shelters can use ESG funds and City general funds assist people experiencing homelessness to secure identification documents. The Michigan Secretary of State also has an implemented policy to accept HMIS-generated ID cards as a valid form of identification to assist with obtaining a State ID and the ability to apply for a State ID fee waiver. A large portion of PSH participants are candidates for SSI/SSDI and are referred to SOAR specialists, Disability Appeals Advocates or the local law clinics to help with SSI/SSDI applications or appeals. Access to these resources is available to people before, during and after their stay in a shelter or enrollment in a housing program. Shelter, PATH outreach workers and housing providers share information about income benefits to participants and make appropriate connections to resources. Referrals are also made to MDHHS for State Disability Assistance, cash/food assistance, Medicaid & other benefits. Ingham County Health and Human Services has dedicated staff that work with CoC providers to assist with shortening wait times and bureaucracy. Multiple homeless service providers have the DHHS Navigator designation, allowing them and their participants access to records electronically.
- 2- The CRHC CoC Board and all homeless providers and mainstream agencies.

**Applicant:** Lansing Housing Commission **Project:** CoC Registration and Application FY

# 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;

  - PHA Crosswalk; and
  - Frequently Asked Questions

| A-1. | New PH-PSH/PH-RRH Project-Leveraging Housing Resources.  1. |  |    |
|------|---|--|----|
|      |   | NOFO Section V.B.6.a.  |    |
|      |   | You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.  |    |
|      | ls<br>sul<br>ind  | your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or bsidized housing units which are not funded through the CoC or SG Programs to help lividuals and families experiencing homelessness? | No |
|      |   |  |    |
|      |   | You must select a response for question 3A-1.  |    |
| I    | 3A-2  | New PH-PSH/PH-RRH Project-Leveraging Healthcare Resources.   |    |
| I    | 3A-2  | New PH-PSH/PH-RRH Project-Leveraging Healthcare Resources.   |    |

You must select a response for question 3A-2.

Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to

help individuals and families experiencing homelessness?

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| 3A-3.ILeveraging Housing/Healthcare Resources-List of Projects.  NOFO Sections V.B.6.a. and V.B.6.b. |              |                |  |  |
|--|--------------|----------------|--|--|
|  | , ,          |                | or 3A-2., use the list feature icon to enter information about each project application you ne if they meet the criteria |  |
| Project Name   | Project Type | Rank<br>Number | Leverage Type  |  |
|  |              |                |  |  |
|  |              |                |  |  |

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# 38. New Projects With Rehabilitation/New **Construction Costs**

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
- PHA Crosswalk; and Frequently Asked Questions

| 38-1.  | 38-1. Rehabilitation/New Construction Costs-New Projects.                                  |    |   |
|--|--|----|---|
|  | NOFO Section V.B.1.s.  |    | _ |
| Is your CoC requesting fundin funding for housing rehabilitation | g for any new project application requesting \$200,000 or more in ion or new construction? | No |   |

#### You must select a response for question 3B-1.

| 3B-2.   | 3B-2. Rehabilitation/New Construction Costs-New Projects.   |  |  |
|---|---|--|--|
|   | NOFO Section V.B.1.s.   |  |  |
|   |   |  |  |
|   | If you answered yes to question 38-1, describe In the field below actions CoC Program-funded project applicants will take to comply with: |  |  |
|   | 1. Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and  |  |  |
| 2   | 2. HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for  |  |  |
| low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons. |   |  |  |

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(limit 2,500 characters) Not Applicable.

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# 3C. Serving Persons Experiencing Homelessness as Defined by Other **Federal Statutes**

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;

- PHA Crosswalk; and
- Frequently Asked Questions

| 3C-1.  | Designating SSO!TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by other Federal Statutes. |     |
|--|--|-----|
|  | NOFO Section V.F.  |     |
|  |  |     |
| Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? |  | Yes |
|  | You must select a response for question 3C-1.  |     |

| 3C-2. | Serving Persons Experiencing Homelessness as Defined by other Federal Statutes. |
|-------|---|
|       | NOFO Section V.F.   |

|   | You must upload the Project List for other Federal Statutes attachment to the 4B. Attachments Screen.   |
|---|---|
|   | If you answered yes to question 3C-1, describe In the field below:  |
| 1 | how serving this population is of ual or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and |

2 how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

# 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- -Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- -24 CFR part 578;
- -FY 2023 CoC Application Navigational Guide;
- -Section 3 Resources;
- -PHA Crosswalk; and
- -Frequently Asked Questions

**New DV Bonus Project Applications** 

|       |                    | NOFO Section I.B.3.I. |  |  |
|-------|--------------------|-----------------------|--|--|
| Did y | our CoC submit one | No                    |  |  |

You must select a response for question 4A-1.

| Applicant Name |  |  |
|----------------|--|--|
|                |  |  |

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**Applicant:** Lansing Housing Commission **Project:** CoC Registration and Application FY

# 48. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

| 1 | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete  |
|---|--|
| 2 | You must upload an attachment for each document listed where 'Required?' is 'Yes.'   |
| 3 | We prefer that you use PDF files, though other file types are supported- please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or Youtube. |
| 4 | Attachments must match the questions they are associated with.   |
| 5 | Only upload documents responsive to the questions posed- including other material slows down the review process, which ultimately slows down the funding process.  |
| 6 | If you cannot read the attachment, it is likely we cannot read it either.  |

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# **Applicant:** Lansing Housing Commission **Project:** CoC Registration and Application FY

|   | .We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the dime and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). |
|---|--|
|   | .We must be able to read everything you want us to consider in any attachment.   |
| 7 | After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document type and to ensure it contains all pages you intend to include.   |
| 8 | Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.  |

| Document Type  | Required? | Document Description   | Date Attached |
|--|-----------|--|---------------|
|  |           |  |               |
| 1C-7. PHA Homeless Preference                                    | No        |  |               |
| 1C-7. PHA Moving on Preference                                   | No        |  |               |
| 1D-11a. Letter Signed by Working Group                           | Yes       |  |               |
| 1D-2A. Housing First Evaluation                                  | Yes       | Copy of local<br>competitions application<br>and copy of Agency<br>Housing 1st evaluations | 9-27-23       |
| 1E-1. Web Posting of Local Competition Deadline                  | Yes       | Copy of date stamped web posting of local competition notification                         | 9-27-23       |
| 1E-2. Local Competition Scoring Tool                             | Yes       | Copy of local competition scoring tool   | 9-27-23       |
| 1E-2a. Scored Forms for One Project                              | Yes       | Copy of one project's scoring forms  | 9-27-23       |
| 1E-5. Notification of Projects Rejected-Reduced                  | Yes       | N/A. Cover uploaded<br>stating no local projects<br>were rejected or reduced               | 9-27-23       |
| 1E-5a. Notification of Projects Accepted                         | Yes       | Copy of all notification of all projects accepted by the CoC                               | 9-27-23       |
| 1E-5b. Local Competition Selection Results                       | Yes       | Spreadsheet of local competition selection and ranking results                             | 9-27-23       |
| 1E-5c. Web Posting CoC approved Consolidated<br>Application      | Yes       | Copy of date stamped<br>web posting of CoC<br>approved consolidate<br>application          | 9-26-23       |
| 1E-5d. Notification of CoC- Approved Consolidated<br>Application | Yes       | Copy of notification of<br>the posting of the CoC<br>approved Consolidated<br>application  | 9-26-23       |
| 2A-6. HUD's Homeless Data Exchanged (HDX)<br>Competition Report  | Yes       | Copy of HUD's HDX<br>Competition Report  | 9-27-23       |

# **Applicant:** Lansing Housing Commission **Project:** Coe Registration and Application FY

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| 3A-1a. Housing Leverating Commitments         | No | N/A. Cover uploaded<br>stating no housing<br>leveraging commitments          | 9-27-23 |
|---|----|--|---------|
| 3A-2a. Healthcare Formal Agreements           | No | N/A. Cover uploaded<br>stating no formal<br>healthcare agreements            | 9-27-23 |
| 3C-2. Project List for Other Federal Statutes | No | N/A. Cover uploaded<br>stating no project list for<br>other Federal Statutes | 9-27-23 |
| Other   | No | N/A. Cover uploaded stating no other items                                   | 9-27-23 |

**Applicant:** Lansing Housing Commission **Project:** Coe Registration and Application FY

## **Attachment Details**

**Document Description:** 

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**Applicant:** Lansing Housing Commission **Project:** Coe Registration and Application FY

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## **Attachment Details**

**Document Description:** 

## **Attachment Details**

**Applicant:** Lansing Housing Commission **Project:** Coe Registration and Application FY

I-508 Coe

# **Document Description:**

# **Submission Summary**

### Ensure that the Project Priority List is complete prior to submitting.

| Page                              | Last            |
|-----------------------------------|-----------------|
| 1A. Coe Identification            | Please Complete |
| 18. Inclusive Structure           | Please Complete |
| 1C. Coordination and Engagement   | Please Complete |
| 1D. Coordination and Engagement   | Please Complete |
| Cont'd 1E. Project Review/Ranking | Please Complete |
| 2A. HMIS Implementation           | Please Complete |
| 28. Point-in-Time (PIT) Count     | Please Complete |
| 2C. System Performance            | Please Complete |
| 3A. Coordination with Housing and | Please Complete |

**Applicant:** Lansing Housing Commission **Project:** CoC Registration and Application FY

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| 4A. DV Bonus Project   | Please      |
|------------------------|-------------|
| Applicants             | Complete    |
| 48. Attachments Screen | Please      |
| Submission Summary     | Complete No |

**Input Required**