CQI

Thursday, May 9, 2019

1:00 pm – 2:30 pm

Haven House

**Call to Order**

Meeting was called t order at 1:06pm

**Introductions**

Gabriel Biber (Haven House), Meaghan Redd (CRHC), Andy XXXX (CABBY) Dale Williams (Holy Cross), Meghan Rhodes (Haven House), Ashita Gelani (MMRS), Matt Stephenson (City of Lansing),

**April Minute Approval**

Matt motions to approve minutes. Andy seconds. All in favor.

**Old Business**

A. CQI inclusion/agency representation

Based on last mtg, Gabriel made changes and took version to Board for comment. This is the version we are moving forward with. Will be doing more targeting for invites and outreach. Gabriel will be reaching out to the specific agencies listed to invite them to the table for the meetings where they should be attending. More leveraging opportunities.

B. Meeting topic, at board level liked the idea of a calendar and more inclusion. A concern was raised about ensuring we keep HUD data in front of us. Comment to include race as a disparity discussion as well.

**New Business**

A. Current Data

RRH analysis

3 Measures to review from the National Alliance to End Homelessness

Desired outcome and the benchmark to go with it. (16 months included)

Based on the time they are enrolled in the RRH program.

HC RRH– Clients are coming to table with housing need, already qualified with paperwork in order prior to be enrolled.

Would be interesting to look at in context of type of assistance received. Great starting point to base knowledge on. Funders play a role in how enrollments are done.

One enrollment practice? How do we encourage each agency to move toward similar practices to improve overall CoC success?

Next Steps – CRHC Board to discuss then send the discussion to the appropriate group discussion.

Would it be possible to create a standard RRH application and then the application gets routed to the appropriate program based on the target population applying.

Measure 2

Only looking at exits here in this measure.

Case management and levels of what supportive services are attached to each client

Discussion regarding best practices and next steps

Measure 3

More of a quality measure. One and two are more process evaluation

Are we asking what the major cause is for a person returning to homelessness?

Connections between needing more assistance and returning to homelessness?

Do we have a process to recognize if the RRH program isn’t the best fit, to move client to a program that would be more appropriate?

Reliability and consistency of the measure and tools to influence the outcomes

Can see a need for VI training to providers so that things are being done consistently across the board.

On a higher level, what do we need to do to show that we need/deserve more RRH funds across the CoC. What do you need to see from me as an agency to increase RRH funding?

What are the CoC priorities in terms of Child funding, RRH with housing choice vouchers, PSH.

B. Next month meeting

Vouchers, what do we want to look at

Ask the people who provide the vouchers, is there a future prediction?

Length of time homeless, what vouchers were available during that time

Availability of vouchers? Case management?

How are agencies using vouchers? How many clients at each agency are receiving vouchers and what do they do with them from there?

Project based vouchers?

**Adjournment**

Dale motions, Kelly seconds.

Meeting was adjourned at 2:33pm