Capital Region Housing Collaborative

CQI Meeting

July 18, 2019

11:00 am. Advent House

**Introductions**

Dale Williams (Holy Cross), Meghan Rhoades (Haven House), Gabriel Biber (Haven House), Matt Stevenson (City of Lansing), Meaghan Redd (CRHC), Teresa Kloock (Loaves & Fishes), Maresa Tedrick (Child & Family)

**Called to order**

Meeting was called to order at 11:07am

**For Review and Approval**

Minutes of June 13, 2019

Correct the spelling of Meghan.

Matt moves to approve the minutes. Teresa seconds. No discussion. All in favor.

**Old Business**

Voucher feedback from CRHC members –We have not had any feedback to date. At June board meeting, Board asked for report regarding the voucher discussion. Will plan to move forward with a summary of the situation, in letter form and go from there. Gabriel will talk to Leslie and Michelle at the CEA and work toward a letter. Matt has passed on the information regarding the question about vouchers and if that is discrimination. The city is working on a legal opinion.

Matt asked about the voucher list and who has been pulled, added or is still on the list. Will ask Sharon about the voucher list and updates.

**New Business**

United States Interagency Council on Homelessness (USICH) – These are the same criteria we used to essentially end veteran homelessness. These documents could be used to work to end homelessness in our area as they were used for the veteran services. This will provide a more comprehensive understanding about homelessness in the area. Some voiced concern regarding PSH and the agencies asking for referrals, versus there being a list and people just be placed. We have people considered chronically homeless in our data, but we don’t have measures to actually evaluate our progress.

Reviewed the documents from USICH that were provided by Matt.

Veterans programs, SSVF, HUD VASH vouchers. This new process will be different than veterans based on the resources available. Thoughts about creating a framework for chronic homelessness such as what was used for veterans. Chronic homelessness will need to be more creative in their funding and solutions.

Please take the “Assessing Whether Your CoC has Achieved the Goal of Ending Chronic Homelessness” worksheets and go through the questions and answer them. At the August meeting we will discuss getting on the same page and then making a recommendation to the Board. This will be discussed in the August meeting.

**MSHDA ESG Quarterly Reports**

*MSHDA ESG CAPER SUMMARY - 4/1/19-6/30/19*

Nearly identical people served in the time period for last year and this year.

The Chronically homeless number is interesting. Want to make sure were asking the questions correctly. Some of this discrepancy discussion is stemming from the chronically homeless list being short, yet 83 is a very high number. This discrepancy adds to the argument to discuss the USICH questions above. The chronic homeless age (50 years) is almost ten years higher than the average age for regular homeless (40 years).

Would be helpful to explore the cycle of how many families are circling back in the system? Are you putting 20 year olds into the system, that you entered as babies? What is our system doing to break this cycle?

Maybe adding a question into the admission process asking if they were entered into the system as youth? Specifically writing a grant to address families and multiple generations experiencing homelessness.

Discussion about the aging population of shelter residents. Going to work to keep this issue in front of the team. Some positive increases in exits from the system.

*The Last 24 Month Tables*

The stayers are going up roughly the same as the totals. The PATH program has had much increase.

Discussion regarding system wide versus specific attendance at the meetings regarding the numbers on a micro level. For example, the ESG reports, should we be looking at the system wide or just the funded numbers in the CQI meeting.

Inclusion and purpose statement review and how we utilize the data and where it is best reviewed. The CQI committee or ESG or PSH committees?

*MSHDA ESG Funded Project*

Increased rates of housing exits, more people staying with family on a permanent basis and rentals.

More than half the people have income. People with any income versus earned income is large.

The average length of stay is pretty consistent. It appears people are staying about 5 days longer than last year at this time.

MSHDA has upped their pay for performance percentages by 5% across the board for the last year. It went from 5 of 8 to 5 of 7.

**Adjournment**

Maresa moves to adjourn. Dale seconds.

Meeting adjourned at 12:32pm.

Next meeting 1:00-2:30 pm THURSDAY, AUGUST 8, 2019 (Haven House)