Greater Lansing Homeless Resolution Network

CQI Meeting Minutes

Wednesday, April 11, 2018

2:30 pm

Loaves and Fishes Ministries

**Meeting called to order at 2:34p**

**Introductions from Committee**: Jenny Leaf, Maresa Tedrick, Gabriel Biber, Dale Williams, Matt Stevenson, Teresa Kloock, Meaghan Redd

**Approval of March minutes**

No discussion. Teresa made a motion to approve minutes

Maresa Seconds.

All in Favor.

**Updating Targets**

Jenny spoke to the Board at last meeting, and they said to bring the recommendations for the new performance indicator levels.

Recommendations to the Board will be a bigger discussion. Tabled the discussion for May CQI meeting. Jenny will then take the recommendations to the Board in May.

**Variance Explanation Update**

Jenny did not take the conversation from the March CQI meeting regarding VE to the Board. This concern originally developed out of a conversation during a Finance committee meeting. The Finance Committee was discussing the potential for adding Variance Explanations for the performance indicators for each program. Currently there is only a Variance Explanation for Financial pieces, not performance indicators. Until this becomes a Board level discussion, no need to continue discussing.

**Reports**

Programs funded by MSHDA and the ESG Grant Emergency Solution

CAPERS

Jan thru March Top table, this year, bottom table, last year, Who was served, Adults, Veterans, Children, Youth

This is a summary of what is reported to MSHDA on the CAPER each quarter. We are comparing from last year to this year.

Very similar to other years. Very consistent in the years shown.

Last quarter when we looked at this and this quarter again, a small bump in chronically homeless. It’s mostly self-reported.

The Second Handout

More longitudinal for each program. Goes back to October of 2016. This isn’t complete data. The data needs to be done by next week. It goes into MSHDA.

This chart goes program by program. Quarter to quarter pretty consistent in terms of who is being served.

Please review the numbers and verify they match up with agency numbers and what you were expecting. Numbers ebb and flow due to a lot of funding reasons

Outcome Report

Outcomes related to housing, whether we know where people are going, and if we know are they leaving for permanent housing situations.

Was stay in shelter less than thirty days.

Are we cutting down on shelter stays and 30 days is MSHDAs standard.

Engaged means we know where they are going if they leave the shelter.

VOA Prevention and RRH means they know where the person is going because they are paying out assistance. This means the VOA better know where they are going if they are paying them.

Shelters – engagement rate

88% engaged at Loaves and Fishes and only 12 percent leaving housed.

Average length of stays if 19/20 nights regardless of which shelter the people had stayed at. This could be reflective of the weather.

We talked about who had 30 day stays or lower. 79% of people had 30 or fewer consecutive days in the shelters.

VOA shelter up to 15% for housed as they leave the shelters.

Transitional Housing, we knew where all the youth were going, half went into permanent housing.

Most youth return to their families. Some say their friends are permanent housing.

Income information

Most programs are down in income earning this year compared to last year.

Some of the seasonal employment might be accounting for some of those higher numbers

The income is not that far off in earned income area.

Cost of living increases might be affecting those numbers.

Any cash income went down, but earned income went down.

18 and older are the ages counted in the income reports.

Matt is thinking about how to get income numbers for hotel program for VOA.

Graphs are same information but visualized. Housing and income.

MSHDA Pay for Performance

We are achieving all except one. To receive pay for performance we need to achieve five of them and we are well on our way. The only measure we are not currently achieving is M2

MSHDA asks for this info. This is representative of the entire network. MSHDA uses this to consider bonus funding for CoC’s that meet their criteria.

To be eligible you must be literally homeless. We are meeting this requirement.

Total RRH currently only 68% but many are probably still working to obtain employment.

Measure #2 is number of literally homeless veterans that are moving into housing

Questions to determine if other areas around the state are meeting these criteria.

DVHP Detroit Veterans Housing Program

LVHP Lansing Veterans Housing Program

Average time homeless last year was 95 days, so far this year, we are at 83 days.

Entry date into a program. not back to approx. dates. of homeless.

We are spending the money we say we are spending, 93% of their HUD COC funds.

Must meet five performance measures, but if we meet 8 does that give “extra credit” etc. Matt isn’t sure yet. To be eligible you have to have passed 5 of the 8. 5 of 8 is the threshold for 10-20% of the money. We’re doing really well, and they one we aren’t, we have a pretty good understanding on why we aren’t. We should feel pretty confident on meeting the threshold.

**New Business**

Homeless Angels moving forward with HMIS. Matt has their paperwork, but hasn’t been able to set up training or get a date set for them.

Another organization in the community National Veterans Service Organization, with Brad Atchinson at the VOA, they do some transitional housing and are looking at some permanent housing for veterans.

They are interested in joining the network.

Gabriel from Haven House has an extra thousand tooth brushes and toothpaste if someone has a need.

Meeting adjourned at 3:58pm.

Next Meeting is 2:30 pm, Wednesday, May 9, 2018